

Gaston County

Community Health Assessment

March 2019





Prepared By: The Gaston County Department of Health & Human Services in Collaboration with CaroMont Regional Medical Center

Dear Gaston County Residents,

The Community Health Assessment Advisory Committee is pleased to share with you our 2018 Community Health Assessment. The purpose of this assessment is to lay the foundation for continued community health improvements that will benefit all residents. Every three years we conduct an assessment to identify strengths and areas of need within our county. The assessment includes the collection and analysis of existing statistical data, Quality of Life survey data collected directly from residents, and input from community focus groups. This data allows the community to identify priority areas of need and determine where additional resources are required.

We learned from residents that the health issues they are most concerned about are: mental health, illegal drug abuse, prescription drug abuse, homelessness and safe housing, and lack of health care for the uninsured. This information, along with the other health data found in the report, will guide our priorities and work over the coming years. While the data collection and creation of the report itself is an undertaking, the real work begins when health and human services agencies and leaders begin studying and using this information to make critical decisions about programs and resources.

I'd like to personally thank the entire Community Health Assessment Advisory Committee, the volunteers who went door-to-door collecting responses for the Quality of Life survey, our citizens who took the time to tell us what they think about these critical issues, and the many others who have supported this project.

Thank you for taking the time to understand the health status of our community and for helping make Gaston County a healthier community.

Car

Steve Eaton, MPH Public Health Director, Gaston County Department of Health & Human Services

Acknowledgement

The Gaston County Team would like to thank Gaston County residents for providing input on their health and community by participating in surveys and focus group meetings. We would like to thank community agencies and organizations who provided meeting space, volunteers and who encouraged the community to participate in the assessment process. We thank DHHS staff and volunteers who participated in the data collection process.

At three meetings from August 2017 to October 2018, Gaston County Department of Health Human Services, CaroMont Health, Gaston Together, the Unity Way of Gaston County and representatives of stakeholder organizations reviewed the 2018 Community Health Assessment process and updated the survey instruments for 2018. The revised survey ensured that we gathered community opinions on health and quality of life issues in Gaston County.

The members of this Community Health Assessment Advisory Committee were:

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The following Gaston County DHHS staff participated on the Steering Committee. This group met three times from August 2017 - October 2018 to provide feedback and guidance on the CHA process and survey tools.

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These committees reviewed the 2015 Quality of Life Survey process and developed a survey of essential questions in an easy-to-follow format for 2018.

The committees made the greatest changes to the survey format and collection process. This made the questions easier to follow and answer, and made it possible to obtain more responses from diverse groups of residents. The 2018 survey was short but contained most of the questions in the 2015 survey, in a different format, which enabled us to compare trend data over time. The 2018 Gaston County Quality of Life Survey begins on page 53.

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Chapter 1: Background and Introduction

The Community Health Assessment (CHA) process is a community-wide effort which reviews health factors in the community and identifies health needs and resources available to residents. The Gaston County Department of Health and Human Services (DHHS) prepared this 2018-2019 Gaston County Community Health Assessment Report to meet accreditation requirements set for local health departments by the North Carolina Division of Public Health. The Gaston County Board of Health & Human Services uses this report to set priorities for the next three years.

DHHS prepared this report in collaboration with CaroMont Regional Medical Center, which provided financial and technical support, and through this collaboration meets the Internal Revenue Requirement established by the Patient Protection and Affordable Care Act to conduct a CHA every three years.

DHHS and members of the community advisory committees - which included representatives from CaroMont Regional Medical Center, the Gaston Together Healthcare Commission, United Way of Gaston County, Partners Behavioral Health, Gaston Family Health Services, other non-profit agencies, businesses, residents and community leaders – collaborated to conduct the assessment and complete the CHA document.

Process Summary

A substantial portion of data from this report is from the 2018 Gaston County Quality of Life Survey (QOL), which included the opinions of 1,500 residents on their quality of life, community resources, socio-economic issues, and health issues in Gaston County.

DHHS and CaroMont Health intend for public, private, and non-profit organizations to use data from this report for strategic planning, program planning and to prepare grant applications. These agencies will present this report at workshops, meetings and on agency websites to encourage community stakeholders to use the data to enhance the well-being of Gaston County residents.

Chapter 2: Brief Description of Gaston County

Geographic

Gaston County is located in the south – central piedmont of North Carolina. It is bounded in the east by Mecklenburg County (Charlotte), west by Cleveland County and north by Lincoln County. The southern boundary of Gaston County partially borders South Carolina. The census describes Gaston County as the 73rd largest county in size among the 100 counties in North

Carolina, covering a land area of 355.09 square miles. The county includes fourteen incorporated municipalities: Belmont, Bessemer City, Cherryville, Cramerton, Dallas, Dellview, Gastonia, High Shoals, Kings Mountain, Lowell, McAdenville, Mount Holly, Ranlo and Stanley. The NC



Office of Budget and State Management 2017 population estimates show Spencer Mountain is no longer an incorporated municipality in Gaston County.

History

In the mid-to-late 1800s, the textile industry dominated Gaston County and many families lived and worked in the mill villages. Over the past three decades, tens of thousands of textile workers lost their jobs to automation, mill closures and relocations outside the United States. There has been a continuous effort to improve literacy, graduation rates and workforce opportunities.

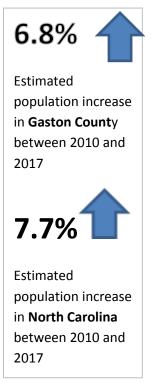
Demographics

The US Census shows the population in Gaston County rose from 206,086 in 2010 to an estimated 220,182 in 2017, a 6.8% increase. This is slightly lower than North Carolina population growth estimates, which showed a rise in population of 7.7% over the same time period. The population is expected to grow by 9% between 2010 and 2020. In 2010, Gaston County was the seventh most populated county of the 100 North Carolina counties. In 2017, the North Carolina Office of Budget and Management ranked Gaston County as the 10th most populated

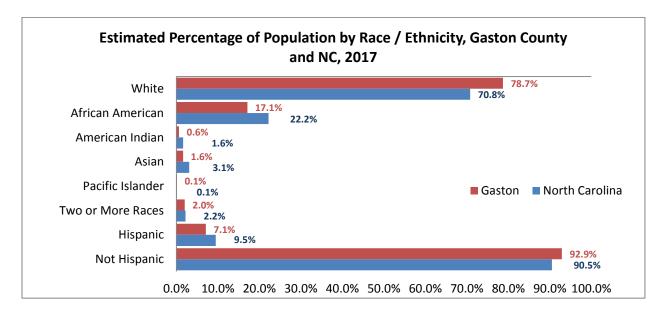


county. Approximately 67% of the population lived in the municipalities and 33% lived in unincorporated areas outside these municipalities in 2017. There was considerable growth (19.6%) in Belmont and 14.5% in Mount Holly. The city of Gastonia, the county seat, had an estimated growth of 6.8% from 2010 to 2017. Population estimates for Dellview are unavailable for 2017, though US Census results in 2010 found a population of 13.

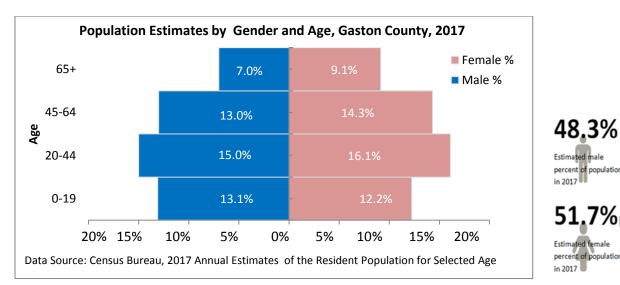
Estimated Population Growth of Gaston County Municipalities in 2017 Compared to 2010 Census Data				
Municipality	Percent Change	Population Change	2017 Population Estimates	
City of Belmont	19.6%	1,970	12,046	
City of Bessemer	2.5%	132	5,472	
City of Cherryville	3.8%	218	5,978	
Town of Cramerton	5.1%	211	4,376	
Town of Dallas	4.7%	210	4,698	
City of Gastonia	6.8%	4,852	76,593	
City of High Shoals	5.9%	41	737	
City of Kings Mountain	4.8%	495	10,791	
City of Lowell	3.6%	128	3,654	
Town of McAdenville	1.4%	9	660	
City of Mount Holly	14.5%	1,979	15,635	
Town of Ranlo	4.8%	165	3,599	
Town of Stanley	4.1%	147	3,703	
Gaston County	6.8%	14,096	220,182	
Data Source: Census Bureau, Annual Estimates of the Resident Population: 2010 and 2017				



The 2017 population estimates showed 78.7% of the population were White, 17.1% were Black or African American, 1.6% were Asian, and less than one percent American Indian, Alaskan Native, Native Hawaiian, or other Pacific Islander. An estimated 2% of the population is two or more races. The population estimated to be of Hispanic ethnicity rose from 12,201 in 2010 to 15,633 in 2017. This is a percentage rise from 5.9% to 7.1%. The Black or African American population also rose in the estimate, increasing from a previous estimate of 15.3% in 2010 to 17.1% in 2017.



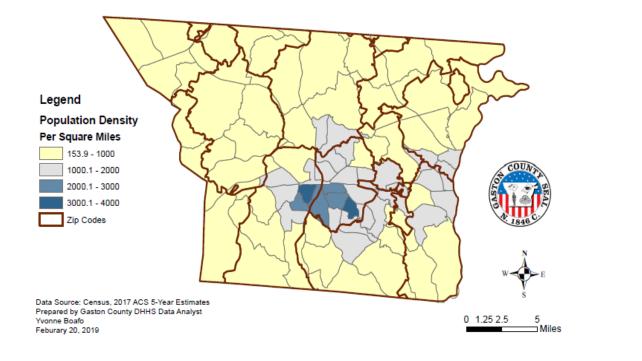
Female to male ratios were not estimated to have changed greatly between 2010 and 2017, with males decreasing from 48.4% to 48.3% and females increasing from 51.6% to 51.7%. These are within half a percent of North Carolina's 2017 gender percentage estimates. The largest age group remains 20-44 year old residents. However, the percentage of residents 44 and under decreased between 2010 and 2017 estimates, with the greatest increase seen in residents age 65 or older. The median age was 40 for Gaston County, higher than the 38.7 noted for NC.



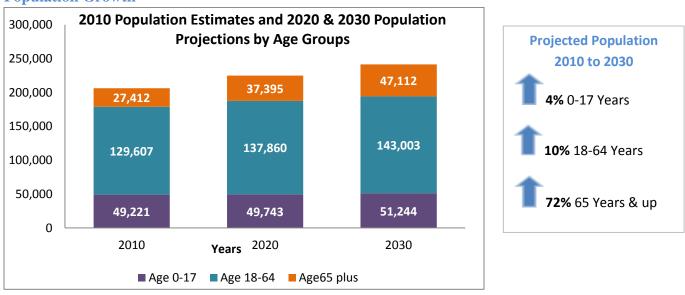
Population by Gender and Age, Gaston County and North Carolina, 2010 and 2017 Counts and Percent							
	2017 Population Estimates						
	Total	Males	Females	Ages 0-19	Ages 20-44	Ages 45-64	Ages 65+
North Carolina	10,273,419	5,001,438	5,271,981	2,577,869	3,35,918	2,707,187	1,630,445
		48.7%	51.3%	25.1%	32.7%	26.4%	15.9%
Gaston	220,182	106,249	113,933	55093	69177	61081	34,831
		48.3%	51.7%	25.0%	31.4%	27.7%	15.8%
			2010 Popu	ilation			
	Total	Males	Females	Ages 0-19	Ages 20-44	Ages 45-64	Ages 65+
North Carolina	9,535,483	4,645,492	4,889,991	2,558,680	3,235,317	2,507,407	1,234,079
		48.7%	51.3%	26.8%	33.9%	26.3%	12.9%
Gaston	206,086	99,718	106,368	54,715	67375	56702	27,294
		48.4%	51.6%	26.5%	32.7%	27.5%	13.2%
Source: US Censu	Source: US Census Bureau, 2010 Census and 2017 Year Estimates						

The map and chart on the following page show population density by census tract and the population estimates for 2020 and 2030 in Gaston County.





Population Growth



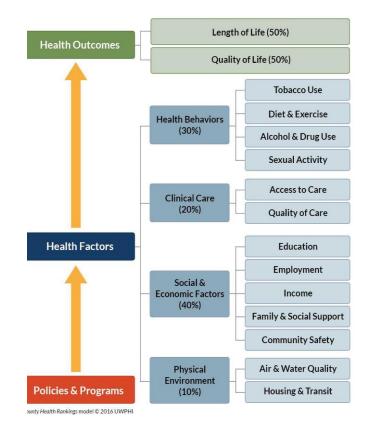
Source: North Carolina OSBM, Standard Population Estimates, Vintage 2017 (Estimated 2010 & 2017 Populations)

Chapter 3: Health Data Collection Process

Theoretical Framework

The Robert Wood Johnson County Health Rankings population model was adopted to guide the data collection process. This model illustrates factors affecting population health outcome and provides guidance for agencies to collaborate to improve the health of county residents.

The data is organized to provide a picture of the health of Gaston County residents and identify health problems and health disparities, to enable policy makers to address the health concerns and improve the overall health of the community. Gaston County data is compared to the State, peer counties and surrounding counties. Data used in this report includes both primary and secondary data.



The Population Model

Primary Data Collection Process: Quality of Life Survey

Survey Implementation

The 2018 Gaston County Community Health Assessment survey was conducted to assess Gaston County residents' opinions on seven quality of life statements about living in Gaston County. The survey assessed residents' opinions about major concerns in Gaston County, including community improvement resources, youth issues, health issues and access to healthcare. Residents were asked which issues they would like the community, stakeholders and policy makers to increase resources for to enhance the overall health of Gaston County residents.

The primary data collection methods were an online survey for the whole community, a face-toface survey for low income residents and focus groups for selected vulnerable populations that would otherwise be missed. While an online survey is less costly and easier to implement, a faceto-face survey for low income residents was conducted to enable residents who missed the online survey to participate. Focus group discussions were conducted for groups that were least represented in the online and face-to-face surveys.

The survey tool was reviewed by the DHHS Steering Committee and the Community Health Assessment Advisory Committee. The two committees reviewed the previous survey document and agreed to shorten the questions and at the same time maintain a majority of the content of the previous survey document. The final survey tool includes seven quality of life statements and an additional twenty-seven questions grouped into five subgroups – community improvement, youth issues, health issues, access to healthcare and demographic information. The questions were designed to allow participants to either rank or select the top five most important issues for the community. This information will be used by stakeholders to work on programs and policies to improve the overall health of Gaston County residents. As recommended by the North Carolina Division of Public Health, we used convenience sample. This method does not rise to the rigor of electoral polling but has generated consistent results over four iterations. DHHS adopted a convenience sampling approach using the online survey method. Convenience sampling is less expensive and less time-consuming than other sampling methods. Online surveys are quick, anonymous and prevent interviewer bias. The survey was posted on the DHHS website and on the Facebook page.

The approach used differed slightly from 2015 in that community residents participated through an online survey compared to the paper survey used previously. Also, youth participated through a focus group discussion in 2018, whereas in 2015 they completed a paper survey.

Overall, three major groups of residents who participated in the survey were community leaders, community residents, and low income residents. Their opinions were compared to the overall responses to help the county obtain a comprehensive picture of the various topics discussed and also identify the diversities that exist between the various groups. Qualitative data from the focus group is used to provide additional information to the quantitative data collected. Analysis was

also done by high school district. Overall, the grouping and the analysis provide social and geographic views of the survey results.

Community Leaders

Community leaders and community residents were asked to complete a brief online survey. Community leaders were defined as members of local boards, executives in companies or even as self-identified leaders. DHHS utilized surveymonkey.com, an online survey to administer the survey to both community leaders and the general population. Staff emailed the survey to all known contacts and encouraged them to share the survey with their contacts. DHHS-staff emailed the survey to CHA advisory committee members to share with their board members and senior staff. The health director shared the link with community leaders including elected officials, governing board members and leaders of organizations. Participants were asked in the survey to answer "yes" if they have any leadership role in Gaston County. The survey was designed for Gaston County residents. Participants who responded they do not live in Gaston County were automatically redirected to a page where they were informed that they could not take the survey since they are not residents and they were provided with an email address to send any information they wished to share. However, community leaders were able to participate in the survey if they did not live in Gaston County but have leadership roles in the county. There was a follow up question that asked community leaders to identify the category of leadership group they are in. The options were business or organization leader, department head, elected official, faith community leader, member of directors for an agency or organization. One hundred eighty participants identified as community leaders. Eighty one percent (81%) live in Gaston County 19% do not live in Gaston County but have leadership role in Gaston County.

Community Leaders who participated in the survey by Category				
	Percent	Number		
Business or Organization leader	28.22%	46		
Department Head	19.63%	32		
Elected Official	2.45%	4		
Faith Community Leader	14.72%	24		
Member of Board of directors for an agency or an organization	34.36%	56		
Other	9.9%	18		

Community Residents

The survey was posted on the DHHS website and on the DHHS Facebook page. DHHS staff emailed the link to all members of the CHA advisory committee to share with their staff and the community. Unlike previous years, DHHS had a goal to secure 400 responses to yield a response rate of 9.8% with a confidence interval of $\pm 1.2\%$ at the 95% confidence level. In 2018, since our survey was online, our goal was to secure a minimum of 500 Gaston community residents to participate in the survey. The North Carolina Division of Public Health recommends a minimum of 500 participants to provide their opinion when doing convenience sampling. This large number reduces the potential for bias and provides the opportunity to obtain opinions of diverse individuals. The online survey opened for three months from May to July 2018. DHHS received 1,250 responses of which 947 were complete responses. Eighty-five percent (1,065) of participants where Gaston County residents, 8.6% (107) were not Gaston County residents and were not able to complete the survey and 78 (6%) were leaders that don't live in the county. The survey was further stratified to identify community leaders and compare their response to participants with no leadership role and also to the entire survey. Twenty-one percent (180) identified as community leaders in Gaston County. Six-percent (78) participants who do not live in Gaston County but have leadership roles in Gaston County participated in the survey. Overall, 1% (10) of participants indicated they have already participated in the survey and was unable to participate for the second time.

Focus Groups

DHHS conducted three focus groups with the following populations: youth, an English as a Second Language (ESL) class at Gaston Literacy Council and male inmates at the Gaston County Jail. The focus groups provided qualitative data from diverse groups in the community that were least represented in the online and face-to-face surveys. The combined approach helped to survey diverse groups of residents with different racial, age, income and educational backgrounds from across Gaston County.

Fifty-three individuals participated in the focus group discussions. The youth focus group was multiracial; thirteen youth under 18 years and two youth adult program coordinators participated. Participants in the jail included 11 Whites and 6 African Americans between 21 to 59 years of age. Participants in the ESL class were predominantly females and they included 19 Spanish speaking, and 1 French speaking participant.

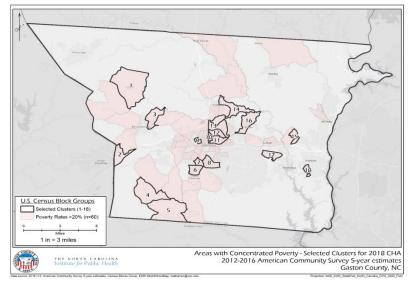
Persons Living in Low-Income Neighborhoods

DHHS used a similar approach to the 2015 CHA data collection. DHHS contracted with the North Carolina Institute for Public Health for technical assistance and equipment to conduct a Rapid Needs Assessment in communities with large numbers of low-income residents. The goal was to provide a face-to-face survey for residents who live in areas of concentrated poverty who may not get an opportunity to participate in the online survey just because they were unaware of the survey or did not have access to the internet. DHHS views the opinions of this group of residents as very important since many of these residents are likely to be uninsured, underinsured, or unable to obtain health services which puts them at an increased risk of poor health. Hence, capturing the opinions of this population was necessary to help DHHS address their concerns and improve the overall health of all residents.

DHHS used Census data to select block groups with areas of concentrated poverty. The Census Bureau defines areas of concentrated poverty as census tracts with individual poverty rate of 20% or more. Two-person teams of DHHS Staff and volunteers administered the survey in Belmont, Bessemer City, Cramerton, Dallas, Gastonia, High Shoals, Kings Mountain and Ranlo.

Each team was assigned a tablet computer, on which satellite maps directed them to randomly selected houses where they described the survey to residents, administered the survey to interested persons, and recorded the responses on the computers. Each team used tracking forms to report the outcome of each door they knocked on.

At DHHS, the Institute specialist downloaded and tabulated all survey responses on a laptop computer. Survey



teams administered 183 of 200 targeted surveys yielding a success rate of 91.5% which, because it was greater than 80%, is statistically valid. Surveyors attributed not reaching their goals to many individuals not being at the anticipated homes. They replaced those restricted homes with replacement addresses.

The cooperation rate – which is generally what people consider when they think about "response rates" – is the proportion of households where contact is made with eligible participants and an interview is conducted. Our cooperation rate was 60% (183/305). Rates above 60% indicate statistically significant results with little to no potential for bias. The contact rate which is the measure of effort is the total number of completed interviews divided by the total number of homes where contact was attempted. A typical response rate for this type of survey is 20-40%; our contact rate was 26%.

Through the Rapid Needs Assessment, DHHS (1) identified neighborhoods where low-income residents reside; (2) surveyed individuals who are likely to need health services; (3) administered the Quality of Life Survey to a statistically valid sample of individuals; (4) secured completed surveys from persons who may have limited literacy skills; and, (5) quickly gathered and processed survey findings.

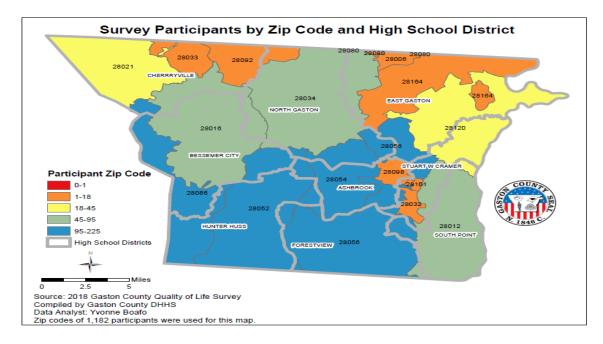
2017 Population Estimates and 2018 Quality of Life Survey Participation

The table below provides the population estimates for Gaston County and number of participants from Gaston who participated in the survey by municipality.

Geographic Area	2017 Population Estimates**	Percent of Population	Survey Participants	Percent of Survey Participants
Belmont	11,403	5.21%	95	9.15%
Bessemer City	5,476	2.50%	61	5.88%
Cherryville	5,971	2.73%	29	2.79%
Cramerton	5,016	2.29%	33	3.18%
Dallas	4,850	2.22%	62	5.97%
Gastonia	75,919	34.71%	542	52.22%
High Shoals	714	0.33%	3	0.29%
Kings Mountain(Part)	1,086	0.50%	38	3.66%
Lowell	3,775	1.73%	7	0.67%
McAdenville	689	0.31%	4	0.39%
Mount Holly	15,358	7.02%	43	4.14%
Ranlo	3,582	1.64%	34	3.28%
Spencer Mountain*	0	0.00%	1	0.10%
Stanley	3,758	1.72%	20	1.93%
Unincorporated Areas	81,157	37.10%	50	4.82%
Gaston (Totals) **2017 population estim	218,754	100.00%	1,022	98.46%

**2017 population estimates data from North Carolina Office of State Budget and Management (OSBM)

The map shows the location of survey participants by zip code and high school districts.



Secondary Data Collection

Secondary data was collected using resources found on the NC State Center for Health Statistics website over the year preceding the submission of this report. Other data sources include: Behavioral Risk Factor Surveillance System (BRFSS), Youth Risk Behavioral Surveillance Survey (YRBSS), Detailed Mortality Statistics Query Tool, County Databook, NC-Nutrition for Pediatric Assessment Surveillance System (NC-NPASS), County Health Rankings and American Factfinder (Census). When available, the most current data was presented along with trend data.

Priorities Selection Process

At its meeting on August 8, 2015, the Gaston County Department of Health & Human Services Strategic Planning Committee developed the health priorities for 2015-2020.

Following its review of the leading causes of mortality, causes of morbidity, risk factors, and Quality of Life Survey results for Gaston County, the committee engaged in an extensive conversation regarding the meaning of this data. On August 28, 2015, the DHHS Strategic Planning Committee selected priorities for this plan. This was the culmination of sixteen meetings where committee members: developed Values, Mission, and Vision statements; discussed local health, social service, and transportation problems and solutions with community leaders; analyzed DHHS Strengths / Weaknesses / Opportunities / Threats; set DHHS priorities through 2020; and, read articles on emerging human services issues and needs.

The committee presented principles and priorities to the DHHS Board and refined them to meet the Board's expectations and vision.

- 1. The DHHS Board will advocate for additional mental health resources and their integration with public health services.
- 2. DHHS will reduce the incidence of childhood obesity.
- 3. DHHS will enhance Children & Family Services to provide children and families with access to prevention, treatment, support, health, and education services to improve family functioning.
- 4. DHHS will enhance its programs so the elderly have adequate access to medical care and support service.

Chapter 4: Health Data

Overview

Overall Health Status

The Life Expectancy (LE) of Gaston County was slightly lower than North Carolina in 2015-2017 (75.6 vs. 78.0). LE in Gaston has increased by 1.4 since 1992. There are disparities by gender and race. LE is 73.1 for men and 77.9 for females an increase of 3 years for men since 1992. LE is 74.6 for African Americans and 75.8 for Whites, an increase of 5.6 years for African Americans since 1992.

In the 2018 Quality of Life Survey, over 80% of Gaston County respondents at least agreed to the statement "In general my health is good." This response was similar for community leaders, residents from low income areas and the general community. It is similar to the 2015 Quality of Life Survey results and 83% percent of residents who completed the Behavioral Risk Factor Surveillance System (BRFSS) in our region (Region 4) reported at least "good" overall health.

Health Resources:

Gaston County has a strong infrastructure of care serving the county. The three largest providers of medical services are Gaston County Department of Health Services (DHHS), CaroMont Regional Medical Center and Gaston Family Health Services (GFHS), a Federally Qualified Community Health Center.

DHHS is a North Carolina Accredited Health Department. It offers prevention education, disease treatment, health promotion and environmental services. Its' clinics provide family planning, prenatal care, limited gynecology, immunizations, and diagnoses and treatment for sexually transmitted diseases. It provides nutrition counseling and support services including WIC at two locations. DHHS provides the community with health education programs to prevent teen pregnancy, improve family functioning, and expand health resources in childcare centers. DHHS provides education on physical activity, good nutrition and promotes policies and environmental changes that encourage healthy behaviors. Its environmental health programs include food and lodging inspections and it manages the well water and septic system installation and repairs. DHHS has several clinical satellite offices including the Summit Midwifery and High-Risk Obstetrics and the Highland Health Center.

CaroMont Regional Medical Center is the county's sole hospital, a not-for-profit general and acute care facility with 435 licensed beds. Its' hospital and ancillary service include the Birthplace, CaroMont Cancer Center, CaroMont Heart Center, Emergency Services, Imaging Services, Neurosciences, Advanced Spine Care, Psychiatric Services, Rehabilitation and Sports Medicine, Sleep Center, Special Care Units, Surgical Services, the CaroMont Wound and Diabetes Center, and the Robin Johnson House.

Gaston Family Health Services is the county's sole Federally Qualified Community Health Center. With the exception of prenatal care, they provide a full range of primary care services, behavioral health services, two pharmacies, the Gaston Diabetes Center and dental clinics.

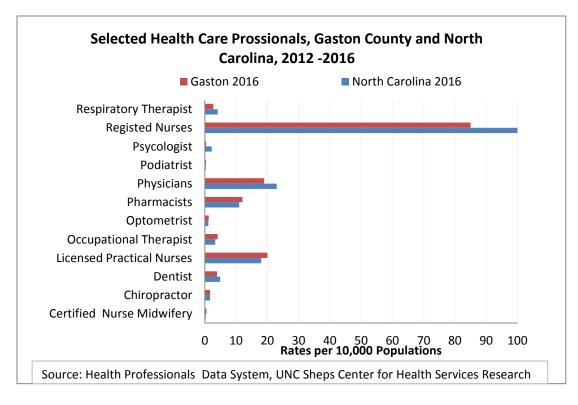
DHHS and GFHS jointly operate a primary health center in the Highland Community. It also operates Community Health Partners, Gaston County's Medicaid Care agency and Health Net Gaston, a system that secures local physicians to provide complementary medical care to uninsured adults.

The Gaston Together Healthcare Commission is a leader in the area of health promotion and disease prevention. This community-led coalition currently focuses on opioid prevention and health in all policies work.

Health Professionals

In 2017, there were 394 physicians or 18.0 physicians per 10,000 residents. There were 84.3 registered nurses per 10,000 residents, 11 pharmacists per 10,000 residents, and 3.9 dentists per 10,000 residents (North Carolina Economic Data and Site Information, ACCESSNC).

The figure below provides the rate of selected health professionals in Gaston County compared to North Carolina.



Educational and Socio-Economic Factors

In 2013-2017, 84.1% of Gaston County adults 25 years and older had a high school diploma or GED or higher and 20.4% of those had earned a bachelor's degree or higher. It is estimated that 15.9% of residents have not completed high school compared to 19% reported for 2009-2013. This is an indication that more residents are obtaining higher education.

In 2013-2017, 56.4% of the legal working age population were employed, 5.6% were unemployed and 38.4% were not in the labor force. Four out of five (84.1%) of the civilian employed population were private wage and salary workers, 10.8% were government workers and 4.9% were self- employed. The median household income was \$46,626. Median earnings for full time male workers were nearly \$10,000 higher than females (\$44,744 vs. \$35, 331).

Nearly one in six residents (16.5%) live below the poverty level and 24.3% of children less than 18 years live in poverty. About 32.9% of those who live below the poverty level are single mother households. There are 4,040 employment establishments and 15,375 firms (Census: 2016 Business patterns and 2012 business owner survey).

Health Problems and Disabilities

The top chronic health conditions for residents are related to heart, autoimmune and mental health conditions. According to the 2017 Behavioral Risk Factor Surveillance Survey (BRFSS) data, 21.9% of respondents in our region have arthritis and lupus and 19% have depressive disorder. About 26.8% of respondents in the 2018 Quality of Life survey have anxiety or depression disorder. In addition 16.0% of residents have some form of disability. Thirty-nine percent of adults 65 years or older are disabled compared to 14.3% of residents 18-64 years old and 5.3% of children under 18 years (2017 American Community Survey, 5-Year estimate).

Barriers to Healthcare and Assistance with Prescription/medication needs

According to the 2013-2017 census data, 12.3% of the residents are uninsured. However, this number differs among different age groups. Nearly 1 in 5 (19.7%) 19 to 64 years olds are uninsured and 6.6% of those under 19 years old are uninsured. Survey participants indicated inability of insurance coverage to cover certain medical expenses as a barrier to receiving care. Issues related to cost, access, availability and family obligations prevent them from seeking care.

According to 2016 BRFSS data, 13.6% of respondents from our region could not see a doctor because of cost and 10% did not take or fill a prescribed medication because of cost.

Mortality

The table below shows the top five leading causes of death for 2013-2017 compared to data from 2015 CHA. Notably, even though more residents died from stroke in 2013-2017 compared to 2009-2013 data, deaths from Alzheimer's outnumbered stroke. Alzheimer's is currently the fourth leading cause of death.

Guston County reading causes of acading reporting periods 2007 2017 and 2016 2017	Gaston C	County leading	causes of death, r	eporting	periods 2009-2013 and 2013-2017
---	----------	----------------	--------------------	----------	---------------------------------

2009-2013 Leading Causes of Death	2013-2017 Leading Causes of Death	
Heart disease: 2,296 deaths	Cancer: 2,335 deaths	
Cancer: 2,253 deaths	Heart disease: 2,257 deaths	
Chronic lower respiratory disease: 836	Chronic lower respiratory diseases, 872	
Stroke: 491 deaths	Alzheimer's: 596 deaths	
Alzheimer's disease: 478 deaths Stroke: 564 deaths		
Source: NC State Center for Health Statistics (NC SCHS)		

Note: See appendix for rates

Age-adjusted rates of death were higher in males than females. The leading causes of death for each gender are presented below.

Gaston County leading causes of death, by sex. 2013-2017 Age-Adjusted Rates per 100,000				
Men	Female			
Heart Disease: 246.9	Cancer: 150.3			
Cancer: 230.9	Heart Disease: 137.8			
Chronic Lower Respiration Diseases: 77.0	Chronic Lower Respiratory Diseases: 66.4			
Non-motor vehicle unintentional injuries: 57.0	Alzheimer's: 55.5			
Stroke:48.1 Stroke: 44.0				
Source: NC State Center for Health Statistics (NC SCHS)				

When describing death by age group, it is notable that perinatal conditions and birth defects are the largest concern for children ages 0-19. Unintentional injuries, motor vehicle or otherwise, were the primary cause for the 20-39 year old cohort. Among 40-64 year olds and those 65 years or older the leading causes of death are cancer and heart disease. Unhealthy behaviors such as smoking, poor nutrition, and lack of exercise can contribute to these conditions. Smoking is also a major contributor to chronic lower respiratory diseases, a leading cause of death in the county. Stroke and Alzheimer's disease are also major concerns for residents 65 and over. For most age groups, the leading causes of death are similar to those presented in the 2015 CHA.

Top Leading causes of death, by Age, Gaston County, 2013-2017, Rates per 100,000

		0.10.37	D (
All Ages	Rates	0-19 Years	Rate
Cancer	218.2	Perinatal Condition	17.4
Heart Diseases	210.9	Birth Defects	7.4
Chronic lower respiratory	81.5	Other Unintentional injuries	5.9
diseases			
Alzheimer's	55.7	Suicide/ Motor vehicle injuries	4.1
Stroke	52.7	Homicide	3.3
20-39 Years	Rates	40-64 Years	Rates
Other Unintentional injuries	43.3	Cancer	199.4
Motor vehicle injuries	25.0	Heart Diseases	144.6
Cancer - All Sites	14.4	Other Unintentional injuries	48.8
Suicide	15.2	Chronic lower respiratory	47.2
		diseases	
Heart Diseases	14.0	Diabetes	34.4
65-84 Year	Rates	85+ Years	Rate
Cancer	866.8	Heart Diseases	3725.2
Heart Diseases	691.5	Alzheimer's disease	2075.
Chronic lower respiratory	378.1	Cancer	1583.
diseases			
Stroke	197.3	Stroke	902.2
Alzheimer's disease	144.4	Chronic lower respiratory	769.9
		diseases	

Source: NC State Center for Health Statistics (NC SCHS)

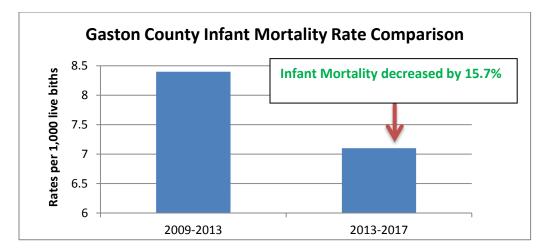
The table below provides data by race and illustrates that African Americans disproportionally die from diabetes and Whites disproportionally die of chronic lower respiratory disease and non-motor vehicle unintentional injuries. Compared to data from the 2015 CHA cancer and heart diseases continue to top the list of leading causes of death.

Gaston County leading causes of death, by race. 2013-2017 Age-Adjusted Rates per 100,000				
White, Non-HispanicAfrican American				
Heart Disease: 188.0	Cancer: 202.2			
Cancer: 184.7	Heart Disease: 187.3			
Chronic Lower Respiratory Diseases: 75.8 Stroke: 62.4				
Alzheimer's disease: 53.9	Diabetes Mellitus: 53.7			
Non-motor vehicle unintentional injuries:49.6 Alzheimer's disease: 37.4				
Source: NC State Center for Health Statistics (NC SCHS)				

Infant Mortality

In 2013-2017 the infant death rate was 7.1 infant deaths per 1,000 live births which is similar to North Carolina. Overall infant death decreased by 15.7% from 2009-2013 (8.4 versus 7.1 per 1,000 live births). Infant death decreased by 39.9% among African Americans and 17.2% among Whites from 2015 to 2017. The leading causes of infant mortality in 2017 were: (1) Congenital malformations, deformations and chromosomal abnormalities, (2) Premature and low birth weights, (3) Respiratory distress and other respiratory conditions. Premature death rate was high among African Americans (25.5 per 1000 live births) compared to whites (12.3 per 1,000 lives births) and congenital malformations, deformations, deformations and chromosomal abnormalities rate was higher among whites (19.3 per 1,000 lives) compared to among African Americans (13.0 per 1,000 lives).

Age-Adjusted Infant Mortality Death for, Gaston County North Carolina, 2013 – 2017, Rates per 1,000 live births				
Race / Ethnicity	Gaston County	North Carolina		
White, Non – Hispanic	5.4	5.3		
African American	14.5	12.7		
All Residents	7.1	7.1		
Source: NC State Center for Health Statistics (NC SCHS)				



Source: NC SCHS

Morbidity / Diseases Chronic Disease Rates

Cancer

According to the North Carolina Central Cancer Registry, the 2013-2017 age-adjusted, cancer incidence rates decreased from 514.6 cases /100,000 in 2009-2013 to 495.2 cases / 100,000 for Gaston County. The highest incidence rates were for breast cancer, followed by prostate, lungs, and colon cancers. Compared to previous CHA data, the incidence rate decreased for all cancer types though the decrease in breast cancer was negligible. Colon or rectum decreased by 7.7%, prostate decreased 11.8% and lung cancer decreased by 2%. The incidence rate for breast cancer decreased slightly (1.3%) from 156.5 cases per 100,000 to 154.5 per 100, 0000.Gaston continues to have higher cancer rates than peer counties and NC as a whole, even with lower breast and prostate cancers. Lung cancer is a notable contributor to this, with Gaston rate (58.1 cases per 100,000) significantly above the NC rate (45.9 cases per 100,000).

Age Adjusted Cancer Incidence for Gaston County, 2009-2013 and 2013-2017 Rates Per 100,000						
Disease	2009-2013	2013-2017				
Cancer Incidence	514.6	448.7				
Breast	156.5	156.1				
Colon / Rectum	47.0	42.6				
Lung / Bronchus	87.1	67.6				
Prostate 119.7 102.0						
Source: NC State Cente	r for Health Statistics (NC	C SCHS)				

The North Carolina Central Cancer Registry projected 1,316 total cases of cancer in 2018 with 449 cancer related deaths for the county.

The 2018 County Health Rankings (CHR) data shows the percent of adult smoking in 2016 was similar in Gaston County and NC (18% vs 18%), the 2019 NC Health Profile from North Carolina Institute of Medicine (NCIOM) shows adult smoking in Gaston as higher than the state in 2016 (18% versus 15.9%). This as an indication tobacco use is a health issue in the county. In the 2018 Quality of Life survey, 11% of respondents cited tobacco products as a serious community health concern.

Additional data from 2017 BRFSS show nearly 14% of respondents from our region are current smokers compared to 17.2% for the State. Twenty-five percent of current smokers' smoke every day compared to 27.7% of respondents at the State. The North Carolina State Center of Health Statistics describes tobacco use as the number one preventable cause of death in North Carolina.

Cancer disease and death from cancer continue to be a major health concern in Gaston County. Compared to 2015 CHA data, there is a decrease in age-adjusted cancer disease incidence rate from 2009 -2013 to 2013-2017 (514.0 vs 495.2 cases /100,000) and cancer death rates (192.7

versus 183.6 deaths /100,000) in Gaston County. Cancer death rate in Gaston County is higher than the State (183.6 versus. 164.1 deaths per 100,000) and cancer disease incidence rate is higher than the State (495.2 versus 470.0 cases per 100,000).

Cardiovascular Disease

Cardiovascular disease effects the heart or blood vessels and includes coronary heart disease, stroke, congenital heart defects and peripheral artery disease. Similar to cancer, untreated cardiovascular conditions can lead to serious illnesses and death.

Heart disease is the second leading cause of death and stroke is the fifth leading cause of death in Gaston County. Notably, for 2013-2017 the crude death rate from heart disease decreased when compared to the 2009-2013 rate (210.9 versus 221.6 / 100,000). The crude death rate for stroke increased during this same period (52.7 versus 47.4 / 1,000). In 2014, the hospitalization rate for cardiovascular and circulatory disease was 17.4 cases per 1,000 and 11.6 cases per 1,000 for heart disease alone, similar to the previous year.

Of residents who responded to the 2018 Quality of Life Survey, 34.8% have high blood pressure, 26.4% have high cholesterol and 4.6% have had at least one heart attack. The 2017 BRFSS data shows 32.5% of respondents in our region have high blood pressure, 33.3% have high cholesterol and 4.4% have ever had a stroke. These numbers are similar to the 2015 CHA data and illustrate cardiovascular disease as a health concern to county residents. High cholesterol, high blood pressure, unhealthy diet and physical inactivity are key causes of cardiovascular diseases.

Diabetes

In 2013-2017, diabetes was the 7th leading cause of death in Gaston County. It was fifth among the 40-64 years cohort and fourth among African Americans. In 2014, there were 424 inpatient hospitalizations related to Diabetes and the discharge rate was 2.0 per 1,000. The 2018 Quality of life survey shows 14% of respondents have diabetes which is similar to 13.5% reported in 2015 CHA. Eleven percent of 2017 BRFSS respondents from our region have diabetes. Diabetes continues to be a major health concern for Gaston County.

Gaston County Cardiovascular and Diabetes Data, 2013 and 2018						
Conditions	2013	2018	Region 4 *** 2017 BRFSS			
Heart Disease	3.8%	4.6%	3.2%			
High Blood Pressure	31.3%	34.8%	32.5%			
High cholesterol	47.6%	26.4	33.3%			
Diabetes	13.5%	13.8%	10.6%			

Source: 2013 & 2017 Behavioral Risk Factor Surveillance System (BRFSS) and 2018 Gaston County Quality of Life Survey; *** 2017 BRFSS data is based on respondents from our region, region 4

Infectious and Respiratory Diseases

Pneumonia and influenza are the 8th leading causes of death in Gaston County. In 2015, the discharge rate of respiratory diseases alone in Gaston County was higher than the state (13.1 vs. 10.3 cases per 1,000). Compared to 2013, the discharge rate from respiration disease has not changed. Inpatient hospital discharges of pneumonia and influenza cases combined decreased from 975 cases to 805 cases in 2014. In 2017, the influenza death rate was 1.1 cases per 100,000 (2 deaths) compared to 0 deaths in 2013. Influenza visits were higher in Emergency Department (ED), 718 versus 364 visits, within this period. The tuberculosis rate decreased from 1.9 cases per 100,000 in 2013 to 0 in 2017. In 2014, it was 2.8. Current data shows continuous screening and surveillance has been effective in helping identify and treat people and protect residents at risk of disease. The rate of pertussis increased from 2013 to 2017 (1.91 versus 5.99 cases per 100,000).

The rise in influenza deaths, pertussis and ED visits indicates that public health officials should continue to monitor trends and develop programs to educate the public about vaccine preventable diseases.

Diagnostic Category	2013	2014
Cardiovascular & Circulatory	17.7	17.4
Diseases		
Heart Disease	11.5	11.6
Cerebrovascular Disease	3.8	3.5
Endocrine, Metabolic &	4.7	4.4
Nutrit. Disease		
Diabetes	2.3	2
Respiratory Diseases	13.1	11.7
Pneumonia/Influenza	4.6	3.8
Chronic Obstructive	2.2	2.2
Pulmonary Disease (excl.		
Asthma)		
Asthma	0.7	0.6
Source: NC SCHS		

Inpatient Hospital Utilization, Discharge

Rate (Per 1.000 Pop)

Gaston County Infectious and Respiratory Disease Rate, 2013 and 2017 Rates per 100,000

Infectious Disease	2013	2017
Influenza cases (NC	364	718 cases
DETECT)	cases	
Influenza deaths	0	1.18 per 100,000
Rates		(2 cases)
Respiratory		
Disease		
Tuberculosis Rates	1.9	0
Pertussis Rates per	1.91	3.18
100,000	per	
Source: NC SCHS Commu	inicable I	Disease Dashboard

Injuries

Injury is a major cause of death in Gaston County. In 2013-2017, other unintentional injuries excluding those from motor vehicles were the 6th leading cause of death in the county. Deaths from motor vehicle injury were the 10th leading cause of death. Compared to data from the 2015

CHA, discharge rates from these non-fatal injuries increased by 12.5% between 2013 and 2015 (201.3 versus 226.5 injuries per 100,000). The average cost of stay decreased by \$225 and inpatient cost per capita was high (\$17.7 versus \$19.4). The fluctuation in cost may result from changes in procedure, technology as well as severity and type of injury.

Injuries, Poisonings & Toxic Effects Of Drugs						
	2011	2012	2013	2014	2015	
Number of Discharges	508	467	424	463	*	
Rate of discharges per 100,000 population	237.0	220.9	201.3	218.1	226.5	
Average Length of stay days	4.1	4.4	4.3	4.7	4.4	
Average Cost per stay	\$7,837	\$9,995	\$8,809	\$9,969	\$8,584	
Inpatient costs per capita, \$	\$18.6	\$22.1	\$17.7	\$21.7	\$19.4	

Source: Healthcare Cost and Utilization Projects

Most injury hospitalizations result from unintentional falls, self-inflicted and unintentional poisoning and unintentional motor vehicle accident. In addition to death and high medical cost, injury can lead to years of potential life lost, disability, poor mental health and lost productivity (Office of Disease Prevention and Health Promotion, Healthy 2020).

Injuries, Poisoning & Toxic Effects OF Drugs							
Rate of Discharges per 100,000Inpatient Costs per capita, \$population							
	Gaston County	North Carolina	Gaston County	North Carolina			
2015	226.5	155.0	19.4	15.1			
2014	218.1	151.5	21.7	14.3			
2013	201.3	159.6	17.7	14.2			
2012	220.9	165.7	22.1	14.6			
2011	237.0	167.1	18.6	14.1			

Source: Healthcare Cost and Utilization Projects <u>http://www.shepscenter.unc.edu/data/nc-hospital-discharge-data/</u> Retrieved on 10/21/18

Obesity

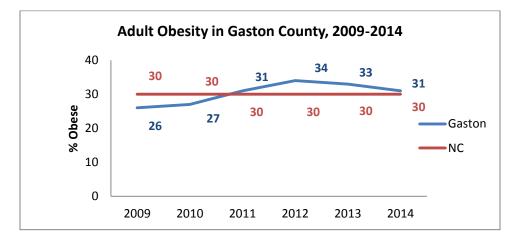
Obesity can be caused by behavior and genetic factors. According to the CDC, obesity directly impacts heart disease, stroke, cancer and Type 2 diabetes, the leading causes of preventable death. It may cause poor mental health, low quality of life, high blood pressure and high LDL cholesterol and low HDL cholesterol. Nearly 1 in 3 Gastonia residents 18 years or older is obese (CDC, 500 Cities Project). Thirty-five percent (35%) of 2018 QOL Survey participants were either overweight or obese. Two out of three (68.6%) 2017 BRFSS survey respondents from our region are either overweight or obese of which 33.1% are obese (defined as an individual with a

body mass index greater than 30). In contrast, 67% of NC respondents are overweight or obese. In 2017, 55.4% of women were overweight or obese upon pregnancy and the highest incidence of obesity and overweight statuses were among African American women (63.1%) and Latina women (60.4%) compared to white women (52.9%).

In addition 17.3% of high school students are obese and 17.6% are overweight (2017 YRBSS). One in two (47.4%) of adults in our region participated in 150 minutes of physical activity per week and only 17.2% of adults from our region consume fruits, vegetables or beans five or more times per week. Similar to the 2015 CHA, obesity remains a health concern in Gaston County.

According to the 2015 NC-PedNESS data, 27.0% of Gaston County children 2-18 years are obese or overweight, and 26.8% of children 2-4 years are obese. Fewer children are overweight or obese combined compared to 2010 (26.8% vs 28.8%). 2017 NC YRBSS data shows, obesity rate for high school students increased from 15.8% to 17.3% from 2015 to 2017.

People who adopt healthy eating habits and meet the recommended physical activity recommendations can reduce their risk of obesity. Environmental factors that promote access to healthy food and physical activity can reduce the prevalence of obesity. The chart below provides adult obesity trends in Gaston County.



Source: 2018 County Health Rankings

Oral Health

Oral health diseases are preventable and they may increase the risk of cardiovascular diseases, premature birth, diabetes, HIV/AIDS, osteoporosis and Alzheimer's disease. The most common dental health problem is tooth decay. When untreated, tooth decay may result in: difficulty eating, swallowing, and talking, toothaches, gum disease, tooth loss and headaches. Oral health disease can be prevented by regular dental visits, eating healthy foods and flossing every day. The NC Office of Minority Healthcare recommends that oral health programs should be incorporated into chronic disease prevention programs and primary care offices. Other preventive recommendations include: community education, community water fluoridation and school dental sealant programs to improve dental health and quality of life.

The 2015-2016 School Oral Health Report states that 17% of Gaston County kindergarteners had some form of tooth decay compared to 10% in 2012-2013, reported in the 2015 CHA. Additionally, 64% of kindergarteners had filled, missing and decayed teeth within the 2015-2016 period compared to 67% in 2012-2013. The increase in the number with decayed teeth is a public health concern and it is important to encourage proper dental care to the younger generation as proper dental care practices and healthy eating lifestyles can improve their health now and in their adulthood.

Gaston County Oral Health Factors						
Child Oral Health 2012-2013 2015-2016						
Decayed Teeth (%)	10%	17%				
Filled, Missing and	67%	64%				
Decayed Teeth						
Source: 2012-2013 & 2015 – 2016 School Oral						

Health Report

STDs, HIV

In 2017, Gaston County recorded its highest rate of newly diagnosed syphilis, chlamydia and gonorrhea. Compared to 2015 CHA data, in 2017, there were 1,382 cases of chlamydia and the incidence increased by 21.6% from 2013 - 2017. Incidence rates for syphilis increased by 560% and incidence rates of gonorrhea increased by 66.2% during this period. In December 2017, 697 Gaston County residents had HIV and the county ranks 27th in NC for HIV.

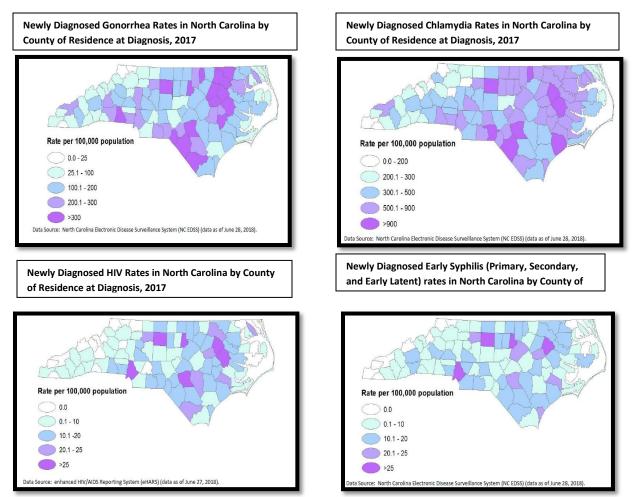
Compared to North Carolina, the incidence rate of chlamydia was higher (627.7 versus 612.2 cases per 100,000).

According to the CDC, STDs that are curable with antibiotics are mostly undiagnosed and untreated. There is a growing concern that some gonorrhea is resistant to antibiotics like azithromycin, needing more effective antibiotics. Untreated STDs increase the risk of transmission and increase a person's risk of infertility, stillbirth and chronic pain.

Annual Incidence Rate of Sexually Transmitted Disease (STDs) in North Carolina, Gaston County and neighboring counties, 2013-2017 per 100,000						
		2013	2014	2015	2016	2017
Syphilis	NC	7.0	11.2	18.7	18.7	27.8
	Gaston	3.3	4.3	10.8	18.4	21.8
Chlamydia	NC	500.1	502.9	541.9	572.4	612.2
	Gaston	516.3	553.3	540.9	589.5	627.7
Gonorrhea	NC	143.4	150.7	169.9	194.4	220.9
	Gaston	145.7	133.7	140.1	219.4	242.1
HIV Disease (Adult	NC	16.0	15.8	15.9	16.4	15.2
and adolescent)	Gaston	15.4	10.8	16.2	10.4	14.1
AIDS (Stage 3) among	NC	10.4	8.4	8.7	7.0	6.9
Adults and Adolescents	Gaston	9.2	7.9	9.5	6.6	9.2

Source: NC DHHS-Communicable Disease Branch

The maps below show the spatial distribution of newly diagnosed STDs in North Carolina by county.



Source: Maps courtesy of NC DHHS: NC Electronic Disease Surveillance (NC EDSS) data as of June 3, 2018

Other Communicable Diseases – Hepatitis

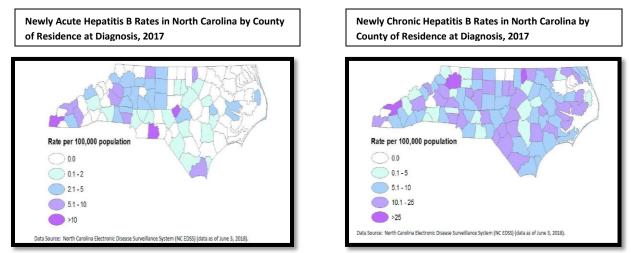
An increasing number of Gaston county residents were diagnosed of Hepatitis B and Hepatics C in 2017. The table below provides incidence rates of Hepatitis C in Gaston County for 2017 and 2017.

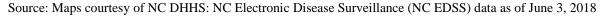
Reportable communicable disease - Reported cases and annual incidence rate per 100,000 populations for 2016 and 2017							
2016 2017							
CasesRates per 100,000CasesRates per 100,000							
Acute Hepatitis C	1	0.63	3	1.85			
Chronic Hepatitis C	96	60.12	299	184.12			

Data Source: NC Disease Data Dashboard

Note: The high spike in the number of cases in 2016 and 2017 is due to a change in reporting system.

The maps below show the spatial distribution of newly diagnosed hepatitis B rates by counties in NC.





Maternal and Child Health

The health of the mother during pregnancy directly affects the unborn baby's health. Poor maternal health status can cause poor health outcomes in the community. DHHS provides care to pregnant mothers through the Women, Infant and Child (WIC) program, the Substance Treatment and Rehabilitation program (STAR), teen wellness programs and maternity programs.

Compared to 2015 CHA data, in 2017 67% of pregnant mothers started prenatal care in the first trimester compared to 72.2% in 2013. Women who started prenatal care in their second trimester increased in 2017 compared to 2013 (29.1% versus 22.6%) and in 2013 3.6% started care in their third trimester compared to 4.6% in 2017. In 2017, 2.6% of pregnant

2017			
Factors	2013	2017	Trends
Prenatal Care			
Patterns			
Trimester Care Beg	gan		
First	72.2%	67.0%	\mathbf{A}
Second	22.6%	25.0%	4
Third	3.6%	4.6%	1
No Care	1.3%	2.6%	1
Level of Prenatal C	Care		
Inadequate	17.7%	19.9%	1
Intermediate	8.6%	6.5%	Y
Adequate	34.1%	29.6%	V
Adequate Plus	37.7%	42.8%	1
NC State Center fo	r Health S	Statistics,	County
Health Databook, 2	2019		

Gaston County Resident Births Risk Factors

and Characteristics - Prenatal Care, 2013 &

mother received no prenatal care compared to 1.3% in 2013. Mothers who received inadequate care increased from 17.7% to 19.9%. Access to prenatal care improves health outcomes. The number of mothers smoking during pregnancy decreased from 20.4% to 15.6% from 2013 to 2017. Breastfeeding mothers increased from 68.5% to 72.5% and the number of preterm babies

decreased from 11.7% to 9.7% within this period. These numbers illustrates the importance of early access to prenatal care and continuous education about the risks of smoking.

Gaston County Resident Births Risk Factors and Characteristics – Other Factors, 2013 & 2017							
Factors 2013 2016 Trends							
Maternal Smoking	20.4%	15.6%	\mathbf{V}				
Preterm Birth Rate	11.7%	9.7%	*				
Low-Weight Birth Rate	9.4%	9.6%	\Leftrightarrow				
Infant Care Practices							
Breastfed at Discharge							
Yes	68.5%	72.5%	1				
No 31.3% 27.1%							
NC State Center for Health Statistics, County Health Databook, 2019							

Mental Health and Substance Use

Mental health is an important part of an individual's and the community's well-being. According to the CDC, it includes emotional, psychological and social well-being. Healthy People 2020 describes mental health as a state of positive mental function that results in productive activities, fulfilling relationships with other people and the ability to adapt to change and cope with problems.

Poor mental health can result from poor physical health, loneliness, family history, substance use and early adverse experiences. Poor mental health can lead to chronic diseases like diabetes, stroke and heart disease and mental health related diseases including depression, anxiety, bipolar disorder or schizophrenia. There was an increase in the number of clients who were served in state mental health centers in 2017. Comparatively, the number doubled from 5,910 in 2013 to 13,173 in 2017.

Number of Mental Health Clients served in State Mental Health, Mental Retardation and Substance Abuse Centers, 2013 - 2017								
2013 2014 2015 2016 2017								
Area mental health programs	5,804	7,771	10,320	11,817	13,137			
NC Alcohol and Drug Treatment Centers	64	41	27	29	No Data			
State Mental Health Development Centers	37	35	35	33	No Data			
State Psychiatric Hospitals	5	19	25	33	36			
Totals 5,910 7,866 10,407 11,912 13,173								
Data Source: Log Into NC Note: Data admission within the year. Multiple ad					year and all			

In 2017 2,289 uninsured individuals and Medicaid beneficiaries were treated with an opioid use disorder (NC Opioid Dashboard, 2018). In addition mental health was a major concern for residents completing the QOL survey in 2018. Seventy-one percent of participants cited it as a major health concern. Sixty percent cited illegal drug abuse as a problem and 61% thought prescription drug abuse was a problem. Seventy-five percent cited mental health as an issue among youth and 73% responded that drug use was a major health concern among youth. Compared to 2015 QOL data, poor mental health remains a major concern in Gaston County.

Healthcare

Access to healthcare is the ability to gain access to health services in a timely manner to improve a person's health and overall health outcomes (Healthy People 2020). Healthy people 2020 identifies access to insurance, healthcare service location and a trustworthy healthcare provider as important to improve quality of life of a person and the community.

The 2017 census data shows that the percentage of Gaston County residents without insurance between 2013-2017 and 2008-2012 decreased by 5% (12.3% vs. 17.5%). The decrease may be the ability of adults to buy private health plans through the Health Insurance Marketplace as part of the Affordable Care Act (ACA) in 2014.

The type of insurance that residents have provides some insight to the disparities in health and access to health that still exists in North Carolina. In 2016, 1,318 (65%) of patients seen at CaroMont Regional Medical Center were uninsured, 10,375 (33.1%) had Medicare and 5,303 (23.9%) had Medicaid. Only 4,378 (19.8%) had commercial insurance.

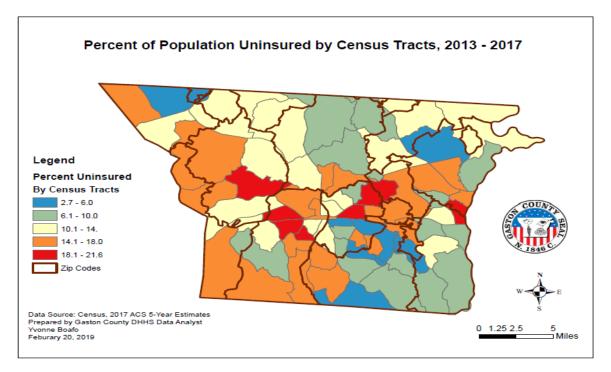
Compared to 2015 CHA data, the lack of insurance was the number one cited barrier to healthcare and the inability to pay for healthcare was number one in 2018. This was followed by lack of insurance, availability of care and difficulty finding care. Residents are unable to find specialty care, are unable to pay for certain specialized care and sometimes do not know where to find the specialized care they need. As a result, they are not able to get immediate care and sometimes have to travel to nearby counties.

Gaston County Barriers to Access, 2015 and 2018 Quality of Life Survey			
2015	2018		
Lack of Health Insurance	Not able to pay for care		
Too Far from Home	Lack of Health Insurance		
Lack of Childcare	Services are not available		
Not Able to Make an	Difficult finding Services		
Appointment			
Work Obligations	Difficult making		
	appointment		

According to the UNC Sheps Center of Health Research the leading cause of emergency department visits in 2016 was chest pain with 2,728 patients seen, followed by acute upper respiratory with 1,622 patients seen and low back pain with 1,277 patients seen in the emergency department. Low back pain, head injury and encounter for administra topped primary diagnosis in 2016 compared to abdominal pain and vomiting in 2013.

Causes of Emergency Department Visits, CaroMont Regional Center, 2013 & 2016			
2013	2016		
Chest Pain (other): 2,401 cases	Chest Paint (Other) : 2,728		
Acute Upper Respiratory Infection: 2,321	Acute Upper Respiratory Infection: 1,622		
cases	cases		
Abdominal Pan (unspecified): 1,954 cases	Low back pain: 1,277		
Chest Pain (Unspecified): 1,954 cases	Injury head (Other): 1,209		
Nausea with Vomiting: 1,612 cases	Encounter for administra: 1,163		
Data Source: UNC Shep Center for Health Services Research			

The map below shows the spatial location of uninsured Gaston County residents by census tracts.



The peer county table in the Appendix compares Gaston County to peer counties in North Carolina, and North Carolina with selected key health indicators. There is another table included (Social Determinants of Health) that details the disparities that exist in the county using the same health indicators.

Determinants of Health

According to the Healthy People 2020, healthy behaviors like making healthy nutritional choices, exercising, and avoiding smoking, taking preventive measures and seeking care when sick impact health. But, environmental conditions where people are born, live, learn, work, play and grow effect their quality of health and health outcomes. This section reviews these factors in the county.

Social Environment

Education

In 2017 Gaston County residents continue to lag behind North Carolina in certain key measures.

- 85.2% of Gaston County residents over age 25 were high school graduates or higher compared to 87.8% for North Carolina.
- 14.3% had bachelor's degrees compared to 20.1% for North Carolina.

At the same time:

- 10.4% attained an associate degree compared to 9.4% for North Carolina.
- 31.4% attained a high school diploma vs. 25.8%
- The percentage of residents attaining a bachelor's degree or higher increased by 3.7% from 2010 to 2017 (16.9% versus 20.6%).

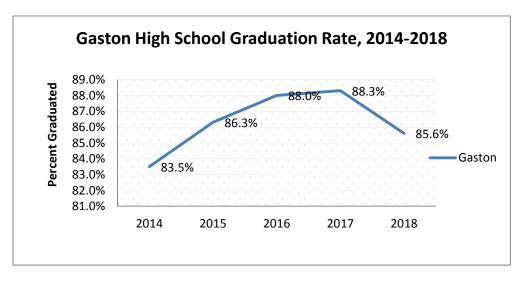
Gaston County Schools is one of the ten largest school districts in North Carolina with about 31,500 students from kindergarten to high school. It is currently the second largest employer in Gaston County with around 3,700 employees.

The school system includes:

- 29 Elementary/Primary Schools
- 1 Intermediate School
- 11 Middle Schools
- 11 High Schools
- 1 Special Needs School
- 1 Alternative School
- 1 Virtual School (Grades 4-9)

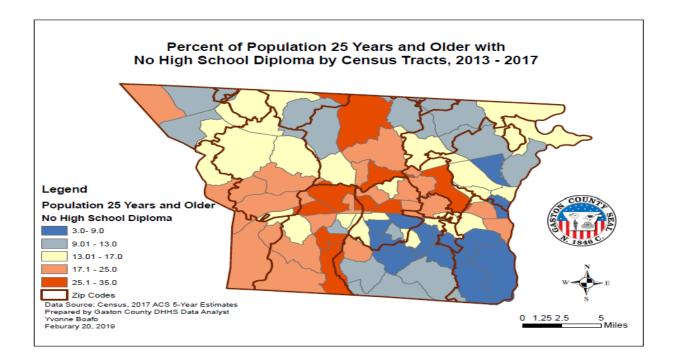
Educational Attainment in Persons Over 25, Gaston and North Carolina 2017			
Grad Level	Gaston County	North Carolina	
Less than 9 th grade	4.7%	4.5%	
9 th to 12 th grade	10.1%	7.7%	
High school graduate (or equivalent)	31.4%	25.8%	
Some college, no degree	22.7%	21.3%	
Associate degree	10.4%	9.4%	
Bachelor's degree	14.3%	20.1%	
Graduate or professional degree	6.3%	11.2%	
High school graduate or higher	85.2%	87.9%	
Bachelor' degree or higher	20.6%	31.3%	
Source: US Census Bureau 2017 American Community Survey 1-Year Estimate			

Overall, the graduation rate in Gaston County increased by 4.8% between 2014 and 2017 (83.5% vs. 88.3%) and in 2018 there was a slight decline from 88.3% to 85.6%. Equal access to quality education for all residents increases the opportunity for higher education which ultimately improves health and promotes health equity (Henry J Kaiser Family Foundation, 2018).



Data Source: Gaston County Schools

The map below shows the spatial locations of residents 25 years and older without high school diploma and can be compared with other maps showing the spatial location of residents by median income and poverty in subsequent sessions.



Families

Families without a strong network are likely to have poorer health outcome that result from increased risk of unhealthy behaviors, cardiovascular diseases and mental health issues (RWJF, 2018). In 2013-2017, 70.5% of Gaston county families were married couples and 22.8% were female headed.

The child maltreatment rate including children either abused or neglected dropped by 5.8% from 2013 to 2016. In 2017-2018, the number of domestic violence clients decreased by 22.9% (222 versus 171 cases) and number of clients sexually assaulted decreased by 72.5% (502 versus 138 cases).

Gaston County Family Data, 2009 – 2013 Rates per 100,000

Families	2013	2016
Child Maltreatment	89.7	84.5
Rate per 1,000		
Domestic Violence	2013-	2017-
Rate	2014	2018
Number of domestic	222	171
violence clients		
Number of sexual	502	138
assault client		
Family	2009-	2013-
Composition	2013	2017
Single Mother	21.7%	21.8%
Single Father	8.1%	7.7%
Married Couples	70.2%	70.5%

Data Source: American Community Survey; NC Child, NC Department of Administration; Department of Public Safety; Management Assistance for Child Welfare, Work First, and Food & Nutrition Services in North Carolina (v3.2), University of North Carolina at Chapel Hill Jordan Institute for Families; NC Department of Justice

Religion

According to the Association of Religious Data Archives there were about 393 congregational sites in Gaston County in 2010. These congregational sites include and are not limited to non-denominational, Baptist, Methodist, Presbyterian, Lutheran and Catholic faiths. About 51% were affiliated to protestant faith, 2.9% affiliated to the black protestants, 2% Catholic, 0.1% affiliated to other groups and 42.9% affiliations were unclaimed. Data from 2000 to 2010 shows the adherence rate for all congregations decreased by 7% (Source: The ARDA, Association of Religion Data Achieve, 2010).

Neighborhoods

Gaston County is endowed with beautiful natural resources like the Catawba River, South Fork River, Lake Wylie, Mountain Island Lake, Rankin Lake, Spencer Mountain, Robinwood Lake and Crowder Mountain State Park (notable for hiking).

The numerous recreation facilities include the Schiele Museum of Natural History, an expansive faith community, more than 20 parks and recreation facilities, the Gaston County Senior Center, the Hoyle House, Daniel Stowe Botanical Garden, and the U.S. National Whitewater Center. Participants of both 2015 and 2018 QOL surveys cited they enjoyed the downtown life, close proximity to the Charlotte areas and other states. They also enjoy the small size of the community.

Non-profit organizations in Gaston County include but are not limited to United Way of Gaston County, YMCA of Greater Gaston, Gaston Together, the Partnership for Children of Lincoln & Gaston Counties, Girls on the Run of the Foothills, Community Foundation of Gaston County, Boys & Girls Clubs of Greater Gaston and Gaston Family Health Services.

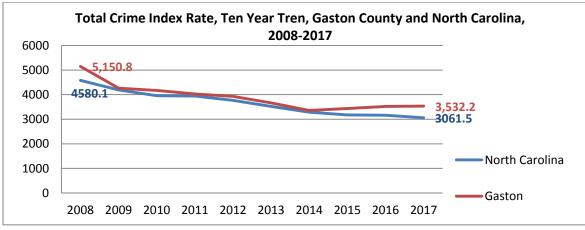
Crime / Intentional Injuries

The North Carolina Uniform Crime Reporting (UCR) Program is administered by the Federal Bureau of Investigation to provide crime statistics using crime index indicators for communities to measure trends in specific and the overall crime rates. The crime index provides the overall crime rates for eight offenses which are grouped into violent crimes and property crimes. Violent crimes include murder, rape, robbery and aggravated assault. Property crimes included burglary, larceny, motor vehicle theft and arson.

The overall crime index for Gaston County decreased by 31.4% from 2008 to 2017 compared to 33.1% for the state. Violent crime rates decreased by 20.3% (576.6 violent crimes /100,000 to 459.5 violent crimes /100,000) and property crimes decreased 32.8% (4,574.2 property crimes /100,000 to 3,072.7 property crimes) within this same period.

The crime index is high in the city of Gastonia compared to unincorporated areas of the county. Data reported by the Gastonia Police Department shows the crime index decreased by 29.2% from 2008 to 2017 (8,197.9 versus 5,800.5 cases per 100,000). Violent crimes decreased by 9.5% whereas property crimes decreased by 31.6% during this period.

The crime index reported by the Gaston County Police for the unincorporated areas of the county shows a 37.1% decrease for (2,455.4 crimes / 100,000 versus 1,545.7 crimes per 100,000) 2008-2017. Violent crimes decreased by 26.8% and property crimes decreased by 38.6% during this period.



Source: Crime reporting, http://crimereporting.ncsbi.gov/Reports.aspx retrieved on 1-9-19

Social Support and Civic Engagement

There is a rich network of organizations in the county that provides opportunities for residents to volunteer their time and resources to support diverse causes within the community.

In 2018, Gaston Together, a local non-profit worked to bring people and resources together through collaboration and diverse initiatives. They recognized the Rotary Community Garden and Backpack Weekend Food Program, Inc. with the Community Leadership Award and the Circle of Excellence Award.

The City of Gastonia has one community garden and the Rotary Club also operates one. There is a garden for community residents, operated by Keep Gastonia Beautiful, which is located in the Highland Neighborhood. This neighborhood is a food desert and has no grocery store. Residents and local youth cultivate a variety of fruits and vegetables and share their produce with the community. The Rotary garden brought churches, businesses and organizations together to grow and distribute the produce from the garden through the Crisis Assistance Ministry and other nonprofits.

The United Way of Gaston County continues to create opportunities to support families and children in the county. The organization partners with agencies to promote healthy lifestyles, successful education outcomes and financial stability.

Financial / Economic Factors

Income

In 2017 the poverty rate for the county was 15% and was disproportionately high for African Americans at 22% compared to 13.5% for Whites. Overall poverty rates among families, families with children and single mothers are relatively low compared to 2010.

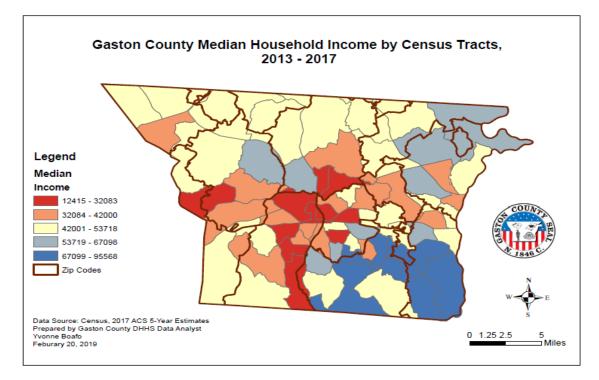
Percentage of Families below Poverty Level, Gaston County, 2010 and 2017

	2010	2017	
All families below poverty	16.9%	12.1%	
Families with children under 18	24.5%	17.9%	
Single mother families	46.%	36.7%	
Source: US Census Bureau 2017 American Community Survey 1-Year Estimate			

Poverty rates among African Americans females is higher at 14.2% compared to 8.3% for African American males. The poverty rate for white females is 7.1% slightly higher than white males. African American females are more likely to be poor compared to White females and African American males. The map on the following page shows the median household income by census tract.

Percent Below Poverty Level by Race, Gaston County, 2	
frican American Iale emale	8.3% 14.2%
Total White	22.5%
Male Female Total	6.4% 7.1% 13.5%
All Gaston County	
White African American Total	15.0% 3.7% 15.0%
Data Source: 2017 Census Data	15.070

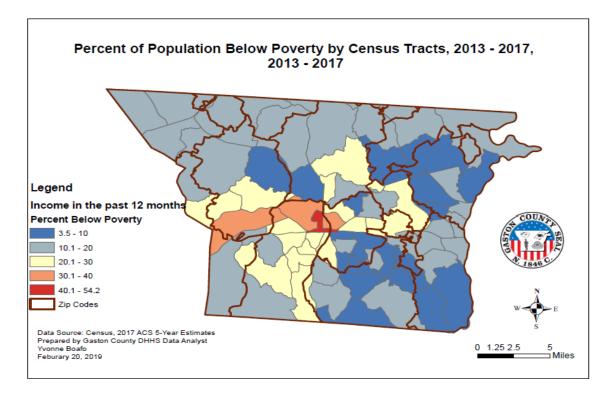
Source: Census Data, 2017 American community Survey, 1 Year Estimates



Employment

In 2013-2017, the Gaston County unemployment rate was 8.3% for residents 16 years and older compared to 13.0% in 2008-2012. This current rate is 4.7% percentage points lower than the previous 5-year period rates. Unemployment rates differ among race. Unemployment rate was 11.9% among African Americans, 11.1% among Hispanic and 7.3% among Whites.

The map on the following page shows the population with income in the past 12 months below poverty level by census tracts for 2013-2017.



In 2016, the five leading industries of employment were: (1) Manufacturing; (2) Healthcare and social assistance; (3) Retail trade; (4) Accommodation and food services and (5) Administrative and support and waste management and remediation services. Compared to the 2015 CHA data, manufacturing, and Healthcare and social assistance and retail were consistent. Nearly, 1 in 5 Gaston County residents worked in educational services, healthcare and social services in 2013-2017.

Homeownership

In 2017, 63% of housing units were owner-occupied. This is a slight drop from 64.35% in 2013. The percentage of residents living in rental housing units increases from 35.7% in 2013 to 37.1% in 2017.

Food Insecurity / Access to Healthy Foods

Food insecurity is the inability to have access to adequate nutritious food at all times. Residents can have an inadequate supply of healthy food due to poverty, lack of transportation and proximity to a grocery store. According to the U.S. Department of Agriculture, 16.6% of households were food insecure in 2010-2012 and in 2013-2015 14.2% of household in the county had food insecurity, down by 2.4 %. Households with very low food insecurity were down by 1.1 percent (6.7% in 2010-2012 and 5.6% in 2013-2015). In 2015, 28.9% of residents had low access to grocery stores and 11.3% of low income residents had low access to grocery store (Source: USDA Food Environment Atlas, 2015). Improvements in transportation, increased access to farmers market and the number of stores that accept Women, Infant and Children (WIC) and SNAP benefits will increase access to healthy food for low income residents.

Financial Assistance

Financial assistance for residents may include Medicare, Medicaid, Social Security benefits, SNAP and TANF funds. The US census data illustrates that in 2013-2017, 35.1% of Gaston County residents received Social Security benefits and 16.8% received retirement income. Six percent received supplementary income due to disability, 2% received cash public assistance income, and 16.4% received food stamps or SNAP benefits. In 2013-2017, census data shows the number of residents receiving Social Security benefits increased by 5% compared to the previous 5 years (30% in 2008 -2012 to 35% in 2013-2017). In 2013-2017, 13.5% of residents had Medicare. In 2017, 26.4% of residents were enrolled in Medicaid compared to 23% for the State. (Source: NC Medicaid Dashboard, Division of Health Benefits,

<u>https://medicaid.ncdhhs.gov/reports/dashboards</u>; retrieved on 2/14/19). An increased number of residents are receiving Social Security or retirement income.

Transportation

The 2013-2017 census data shows that 52.6% of residents work in the county with 41.8% working outside the county. An additional 5.6% work outside North Carolina. Many residents, 85.2% use personal vehicles and 9.3% carpool. Census data shows homebased work trips were the longest with an average trip of 25 minutes similar to the previous 5 years (2008-2012). According to the 2045 Metropolitan Transportation Plan, Gaston County saw an average 6,554,906 daily miles traveled in 2015 and this number is expected to increase to over 7.2 million in 2025 and to 8.6 million in 2045. The daily miles are projected to increase by 32% in the county between 2015 and 2045. The data shows about one-third of Gaston County traveling occurred on I-85. Gaston County is the home to 5% of daily commuters who drive to Mecklenburg County to work. (Source: Gaston-Cleveland-Lincoln Metropolitan Planning Organization; 2045 Metropolitan Transportation Plan).

Individuals

The table below provides an overview of selected health behaviors for the county.

Gaston County Individual Behaviors, 2013 and 2017					
2013-2015 2014-2017					
Indicators	rs				
Substance Use					
Adult smoking	19%	2015	18% *	2016	
ED Opioid Poisoning Visits	173	2013	174	2017	
Poisoning Deaths	48	2013	64	2017	
Excessive Drinking	15%	2015	16% *	2016	
Weight					
Adult Obesity	33%	2013	31%	2014	

Gaston County Individual Behaviors, 2013 and 2017 (Continuation)

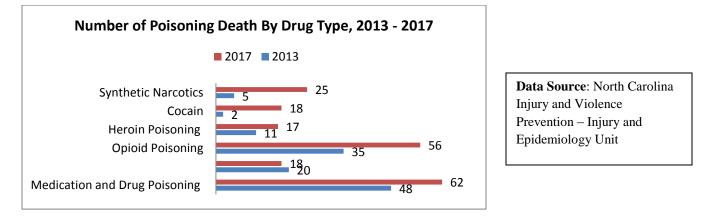
Physical / Activity Nutrition						
Food environment Index	6.4	2014	6.8	2015		
Physical Inactivity	30%	2013	31%	2014		
Access to exercise opportunity	78%	2014	78%	2016		
Health Screening						
Diabetes Monitoring	90%	2013	89%	2014		
Mammography screening	65%	2013	65%	2014		
Motor Vehicle Injuries ***	Motor Vehicle Injuries ***					
Alcohol Impaired Driving Deaths 39% 2013 Deaths: 2016						
31%						
Data Source: 2015, 2017 and 2018 County Health Rankings, North Carolina Injury and Violence Prevention – Injury and Epidemiology Unit *** Data collection method differed for the reported years						

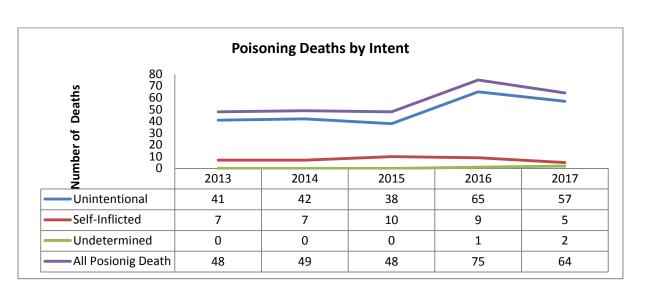
Substance Use

The Diagnostic and Statistical Manual of Mental Disorders describes substance use disorder as a situation when the continuous use of alcohol and or drugs results to health problems and disability that prevent an individual from performing their responsibilities at work, school and home (Substance Abuse and Mental Health Administration, SAMSHA, 2019). People who use substances have a higher risk for HIV, STDS, teen pregnancy, domestic violence, abuse and suicide.

In 2016, 18% of adults reported to be current smokers and 15% of adults reported drinking excessively (County Health Ranking, 2017). 2017 YRBSS data shows 14.2% of high school students currently smoke cigarettes with 3.8% smoking cigarettes frequently. Nearly 1 in 2 (48.5%) high school students has ever used electronic vaping devices with 26.7% currently using electronic vaping devices.

Poisoning deaths increased by 33% (48 versus 64) between 2013 and 2017 and 89% of poisoning deaths in 2017 were unintentional. The following charts show the number of poisoning deaths by drug type and by intent.





Data Source: North Carolina Injury and Violence Prevention - Injury and Epidemiology Unit

The QOL for both 2015 and 2018 identifies substance use as a top ranking health concern for both youth and the community. Specifically, mental health, illegal drug abuse and prescription drug abuse were the top three community health concerns in the 2018 QOL survey.

Physical Activity and Nutrition

Individuals who are physically active have lower risks of developing chronic diseases, premature death and poor mental health. Physical activity is good for all ages and can be as simple as walking or performing household activities. An environment with walkable areas promotes walking and helps residents be physically active.

In 2014, 29% of adults had no leisure time of physical activity and in 2016, 78% percent of residents had access to exercise opportunities (2017 County Health Rankings). In addition, one in five (20.7%) high school students did not do any physical activity for at least 60 minutes per day on 5 or more days (2017 Youth Risk Behavioral Survey). Overall, about 74.8% of adults from our region have intentionally participated in exercise or through daily activities in 2017 compared to 66.3% for Gaston County in 2013. Increasing access to physical activity opportunities can improve health for residents.

Good nutrition including eating the recommended amount of fruit and vegetables improves health, prevents diseases and may save money spent on disease. Increasing access to healthy food options can improve one's quality of life. According to 2017 YRBSS data, 16.9% of high school students do not eat fruits, 12.2% did not eat vegetables and 48.1% ate vegetables one or more times per day. Similarly, over 50% of residents from our region consume at least one fruit or vegetable a day. In addition, the access rate to fast foods is 0.77 fasts foods restaurants /1000 population compared to 0.15 grocery stores /1,000 population (USDA Environment Atlas, 2014). This is an indication that more residents have access to fast food restaurants than grocery stores.

Health Screenings

The 2017 County Health Rankings data shows many residents aged 65-75 enrolled in Medicare received diabetes monitoring in 2014 similar to the 2013 data (90% versus 89%). Over 50% of females ages 67-69 who are enrolled in Medicare had mammogram screenings during this time. Monitoring blood sugar level helps to identity factors including food and medication that trigger the number which helps delay and prevents additional health problems like heart attacks and stroke.

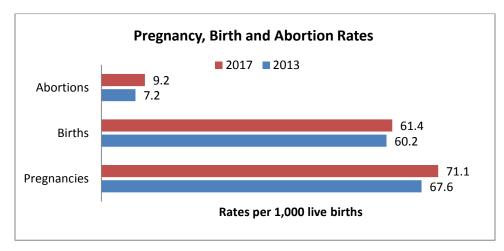
In the 2018 QOL survey data, 34.8% of respondents had high blood pressure, 26.5% had high cholesterol, 13.8% had diabetes and 5.7% were diagnosed with cancer. Compared to 2015 CHA data, 64.7% of BRFSS respondents from our region stated they had received a blood glucose screen for diabetes in the past three years compared to 65% for Gaston County in 2013. Fewer residents (71.7%) from our region tested for cholesterol in the past 12 months compared to 81.5% of Gaston County residents in 2013. Screening for these diseases can prevent the onset of additional health problems and improve the life expectancy of residents.

Family Planning

Family planning helps families determine their family size and birth spacing. According to Healthy People 2020, family planning prevents unwanted pregnancies improves the health of infant, children, and mother.

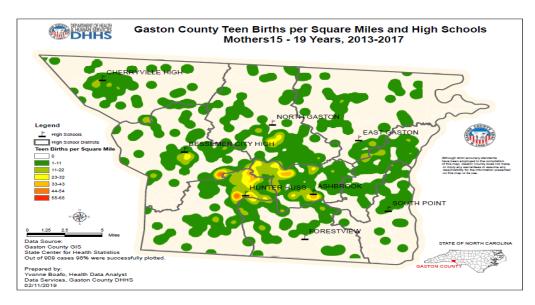
Data from the NC SCHS shows birth and pregnancy rates continue to decrease in Gaston County whereas abortion rates increased. The pregnancy rate decreased by 3.7% from 2013 to 2017 (71.1 versus 67.6 pregnancies per 1,000). This indicates residents are taking steps to delay or prevent pregnancy.

Notably, teen pregnancy decreased by 11.2% from 2013 to 2017 (37.5 versus 33.3 teen pregnancies per 1,000). Teen birth continued to decrease for the State during this period. However, births were higher for Gaston (33.5 versus 30.5 teen births per 1,000). DHHS and other community partners continue to develop initiatives to support teen pregnancy prevention.



Source: NC SCHS

The map below shows the spatial location of teen births over 2013 to 2017. Areas identified with red have a high concentration of teen births per square mile. Compared to the 2015 CHA the highest number of teen births tend to occur within the inner city of Gastonia near Hunter Huss and Ashbrook school districts.



Motor Vehicle Injuries

Motor Vehicle Injuries (MVT) are the 10th leading cause of death in Gaston County. It is the 2nd cause of death among residents 20-39 years. Unintentional motor vehicles injuries deaths increased from 11.9 per 100,000 with 125 deaths in 2008-2012 to 16.6 per 100,000 with 178 deaths in 2013-2017. Data from the North Carolina Division of Motor Vehicles on traffic crashes shows 4.0% of crashes are alcohol related. Compared to the 2015 CHA data, 90% of 2017 BRFSS respondents from our region confirmed they always wore a seatbelt when driving or riding in a car. County Health Rankings data detail that alcohol- impaired driving death decreased from 2013 to 2016 (39% vs 31%).

Physical Environment

Indoor and Outdoor Air Quality

Air quality is affected by vehicle traffic, industry, and geography both inside and outside the county. The Air Quality Index (AQI) is a measure of the quality of outdoor air, which measures concentrations of ozone, particulates, carbon monoxide, nitrogen dioxide, and sulfur dioxide. The AQI employs a scale that runs from 0 to 300, with higher AQI values corresponding to greater concentrations of air pollutants and greater threats to health. An AQI value of 100 is set to correspond to the national air quality standard for a pollutant. Typically, AQI values below 100 are satisfactory but measures above 100 will cause adverse health effects, initially for sensitive people, and then for larger numbers of people as AQI values increase. The air quality level is a daily report of air quality, often denoted by color, and any health problems that may be experienced a few hours or days after breathing polluted air (as seen in the Figure below).

In Gaston County, this information is disseminated through radio, television, newspapers, over the Internet, through electronic and digital alerts, and via roadside signs. The graph below shows Gaston County's mean AQI by year as compared to North Carolina and the United States. All three have seen an improvement in air quality, denoted by a decline in average AQI. Improvement in the County has been greater than that seen in the State or Country, likely attributed to the reduction of the manufacturing sector. It should be noted that the 2015 data for Gaston County contains only 36 reported days, with other years having >320days reported. Measured AQI averages are below 50 for all years displayed, which is

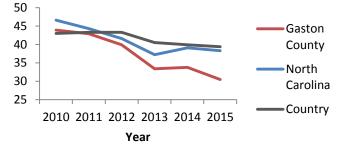
within the Environmental Protection
Agency's (EPA) "good" limit.

Air Quality Index Levels of Health Concern	Numerical Value	Meaning
Good	0 to 50	Air quality is considered satisfactory, and air pollution poses little or no risk.
Moderate	51 to 100	Air quality is acceptable; however, for some pollutants there may be a moderate health concern for a very small number of people who are unusually sensitive to air pollution.
Unhealthy for Sensitive Groups	101 to 150	Members of sensitive groups may experience health effects. The general public is not likely to be affected.
Unhealthy	151 to 200	Everyone may begin to experience health effects; members of sensitive groups may experience more serious health effects.
Very Unhealthy	201 to 300	Health alert: everyone may experience more serious health effects.
Hazardous	301 to 500	Health warnings of emergency conditions. The entire population is more likely to be affected.

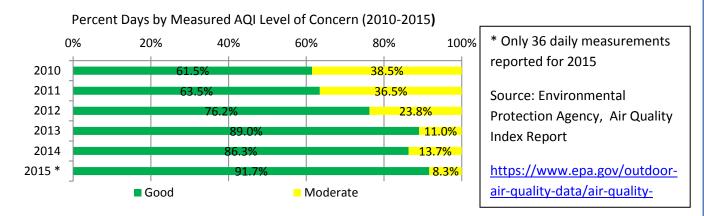
In 2010-2014 the air quality index was 47.0 in Gaston County and the county ranked 56th among North Carolina counties (Source: usa.com).

The graph shows Gaston County's Average AQI as compared to North Carolina and the U.S. Compared to data from the 2015 CHA, the AQI in Gaston County has declined steadily since 2010 and the AQI in Gaston County has been lower than the State and the Country compared to the previous 10 years.

Mean Air Quality Index



Source: Data from <u>www.epa.gov/airdata</u>, EPA / Air Quality / Pre-generated Data, Retrieved on 1/31/19 In 2015, Gaston County recorded 36 AQI days and 92% (33) of those days were good. The Charlotte-Concord-Gastonia area, recorded 365 AQI days together with 53% good and 3% unhealthy for sensitive group.



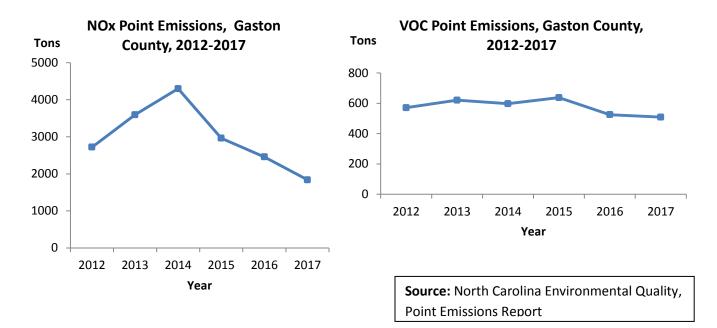
Ozone and Pollution

There are beneficial and harmful types of ozone. Good ozone occurs naturally in the earth's upper atmosphere, six to 30 miles above the earth's surface, where it forms a protective layer that shields us from the sun's harmful ultraviolet rays. Bad ozone is a harmful air pollutant and a major component of smog. It is found near the ground and is formed when chemicals emitted from automobiles, refineries, power plants, industrial boilers, chemical plants, dry cleaners, solvents and paints react in the presence of sunlight. Typically, this formation occurs when ultraviolet radiation and high temperature cause chemical reactions among volatile organic compounds (VOCs) and nitrogen oxides (NO_xs) in the atmosphere. These bad ozone levels are typically highest during warmer times of the day and year. Emissions of VOCs and NO_xs come largely from vehicles on roadways or at construction sites. To a lesser extent, they are emitted from industrial point sources where emission tons are measured or estimated.

The bad form of ozone contributes to asthma, lung infections, cell inflammation, and shortness of breath. In Gaston County and our region, the growing population and the increasing number of vehicle miles traveled contribute to higher ozone levels. Ozone levels in the area around Mecklenburg County were previously 15% above federal compliance levels, causing the EPA to designate the region, including Gaston County, an ozone "non-attainment" area in February 2012. This designation indicated the air quality in our area did not meet national standards. However, the ozone levels of Gaston County have been below federal compliance levels since 2015, causing the EPA to change Gaston's designation to an "attainment zone," indicating that the air quality in our area meets national standards.

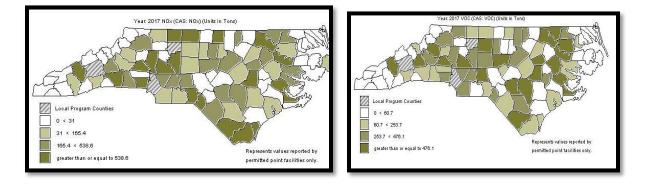
Both NO_x and VOC levels from point sources have been trending downward in recent years, as shown below. In 2017, Gaston County had annual point source emissions of 1,837.2 tons NO_x s and 508.7 tons VOCs. Both are still above calculated averages for North Carolina counties. The largest point emitter of NO_x s is Duke Energy's Allen steam station, which is subject to nitrogen

oxide regulations, the Clean Air Interstate Rule (CAIR), and the NC Clean Smokestacks Act. The largest point emitter of VOCs is the Mount Holly Daimler Truck plant. Gaston County has a vehicle emission inspection and maintenance program to combat non-point emissions, and lowsulfur gasoline is required statewide. There are federal and state control programs to help address these emissions.



Total Point Emissions Data Reported Point Emissions by Count

The maps below show both NOx and VOC emissions in Gaston County are relatively high compared to neighboring counties.



Source: North Carolina Department of Environment and Natural Resources (DENR), Division of Air Quality (DAQ), Point Source Emissions Report. State totals were divided by 100 to achieve a county average. https://xapps.ncdenr.org/aq/ToxicsReportServlet?ibeam=true&year

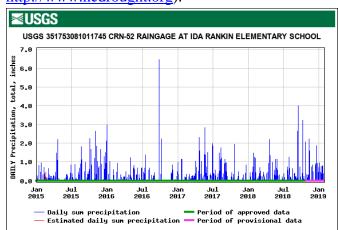
Water Quality

According to the EPA, water quality standard (WQS) provided by the State or a jurisdiction describes the preferred conditions of water bodies and how those conditions will be protected for the health of people and the aquatic life. Water surface include fresh flowing water like rivers, stream, and creeks and fresh standing water like lakes ponds and reservoirs. Flowing waters in Gaston County are part of the Catawba Watershed and include the Upper Catawba River and the South Fork of the Catawba River. These waters are consumed by humans, used in industry, as source of food, for recreation and transportation, and are sites for disposed manufacturing byproducts and treated sewage, agricultural runoff, and runoff from city streets that impairs the bodies of water.

Compared to the 1998 data in the 2015 CHA which shows only 4% of county's surface is impaired or threatened, an increase number of water surfaces have been polluted. EPA data shows the Catawba River around Mountain Island Lake, Lake Norman and Lake Wylie are impaired. The EPA product <u>My Environment</u> provides a full list of water surfaces and their quality status. In addition, there were fish advisories in Lake Wylie and Mountain Island Lake in 2011 and 2013 as a result of pollution from Mercury and Polychlorinated biphenyls (NC DHHS Epidemiology, Fish consumption Advisory, 2018).

The <u>map</u> below provides spatial distribution of algal loom in North Carolina and it shows a concentration of algal loom in the Catawba basin which includes the Gaston County area. Alga can be toxic and the non-toxic algae can cause taste, odor and water discoloration (NC Department of Environmental Quality, Water Resources).

Data from the US Geological survey shows Gaston County rainfall fluctuates between months and years. In 2016 – 2018, the month of May recorded the highest mean amount of rain and April recorded the highest mean in 2015. In July 2015 to June 2016, the precipitation and temperature in most NC counties were above average in the winter and fall, and the summer of 2015 was hot and dry for the Piedmont area (Source: 2016 Annual NCDMAC Report http://www.ncdrought.org).

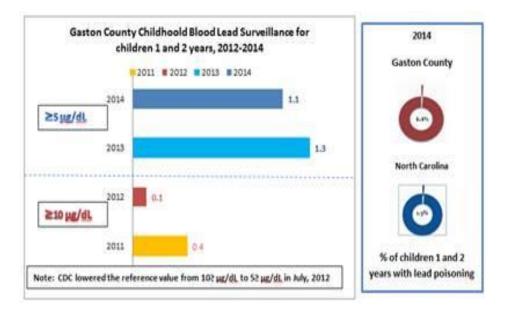


Source: US Geological Survey Cumulative Rainfall Data There are thousands of wells and septic tank systems in Gaston County. There are an estimated 42% of homes served by private drinking water wells. There are approximately 128 community well water systems serving 15 or more connections or 25 or more people. Since 1989, DHHS has issued over 8,000 private well permits. GC DHHS is creating a GIS database of the wells permitted and abandoned since 1989. This database will be used to help ensure safe drinking water.

The fluctuation in precipitation over the years results in changes in the level of ground water or water drawn by wells. The daily depth to water level was high at 51.2 feet below surface level in 2018 and low at 37.5 feet below surface level in 2016 over the past 8 years (USGS, National Water Information System). These fluctuations have not affected the water supply from wells since local wells are drilled to an average of 120 feet and are sufficient to supply water from the bedrock.

Lead

The CDC has lowered the childhood blood level to 5 μ g/dL and recommends public health actions to begin when the lead blood level in a child between 1 – 5 years is at 5 μ g/dL because no safe blood level has been identified in children. DHHS administers the Childhood Lead Poisoning Prevention Program which provide blood lead testing and medical case management to children six and under with elevated blood lead levels. The target population is children who reside in homes built before 1978, the last year lead-based paints were allowed in the United. In 2014, Gaston County confirmed 3 children with lead level between 5-9 μ g/dL, 1 child with a lead level between 10-19 μ g/dL and 1 child with a lead level $\geq 20 \mu$ g/dL.



Source: https://ehs.ncpublichealth.com/hhccehb/cehu/lead/docs/BloodLeadTbls2014.pdf 12/15/2016

Recreation

Gaston County offers several greenways. In Gastonia, there are the Catawba-Avon Creek, the Highland Rail Trail, and the Rankin Lake Circle greenways. There are additional greenways and trails in the county which include the Riverside Greenway in Cramerton, the Catawba River Greenway in Mount Holly, the Spencer Mountain Blueway. The municipalities of Gastonia, Belmont, Bessemer City, Cherryville, Cramerton, Dallas, High Shoals, Mt. Holly, Stanley, and Gaston County provide recreational facilities including parks, baseball and soccer fields, swimming pools, basketball courts, tennis courts, and greenways. In addition, the county is served by private fitness facilities and five branches of the YMCA.

For more information, please visit https://www.carolinathreadtrailmap.org/trails

Transportation Options

Gaston County offers various modes of transportation. Gaston County is conveniently located along Interstate 85 with close access to Interstates 40 and 77. In addition to these major US highways, there are at least 5 major state highways that run through the county. Charlotte Douglas International Airport is within minutes of east Gaston County; however, there is a local airport, Gastonia Municipal Airport that provides general flight service. It is one of the most active, minor airports in the state. The Piedmont & Northern Railway (PNRW) operates between Gastonia and Mount Holly and there is a public transit system with nine routes that services inner city Gastonia. (Source: Gaston Economic Development Commission)

Chapter 5: Prevention and Health Promotion

Screenings

DHHS, CaroMont Health, Gaston Family Health Services and voluntary health agencies provide a wide range of screening activities in the community. DHHS offers breast and cervical cancer screenings, communicable disease screenings and STD/STI screenings. Gaston Family Health Services offers diabetes screenings and comprehensive diabetes education in addition to cholesterol health screenings at various community events.

HIV

DHHS continues to be the primary HIV testing resource for the community. Since the 2015 CHA, the Gaston HIV Outreach Program (GHOP) has implemented the following changes: providing a linkage to care for clients who are positive for Hepatitis C, testing the clients for gonorrhea and chlamydia and providing rapid HIV testing for clients who request immediate results. DHHS provides education on PrEP as a preventive measure for high risk clients and provides a linkage to care with collaborative providers. GHOP staff continues to recruit clients for our Integrated Targeted Testing sites and Substance Abuse Centers by reaching out to clients in high risk areas, including the jail.

Oral Health

Gaston County has over 100 dental practices. Gaston Family Health Services has two dental practices that deliver care to the uninsured and under-insured children and families. Gaston Family Health Services recently added a mobile unit to increase dental services for the community.

Chronic Disease Education, Nutrition and Physical Activity

The Chronic Disease Self-Management Program is an educational workshop designed to build participants' confidence in managing their health and keep them active and engaged in their lives. Participants learn problem-solving, decision-making, and other techniques for managing problems common to people with chronic diseases. In 2018 DHHS staff facilitated two 6-week workshops for adult day centers in Gastonia and Mount Holly.

The Power of Produce (POP) Club is a farmers market-based children's program that teaches children about fruits and vegetables, local food systems, and healthy food preparation through fun activities. Since 2016, DHHS has partnered with the Gastonia Farmers Market to conduct POP Club sessions every Saturday, June through August. Activities included POP Club Bingo, a scavenger hunt, and blender bike smoothies. Children who complete the activity or taste testing receive \$2 in POP Club coins. Additional partners include the Gaston County Family YMCA, Discover YOU!, Cooperative Extension and Daniel Stowe Botanical Gardens. In 2018, 145 children participated in POP Club.

Let Me Run of Gaston County (LMRGC) is an affiliate program of Let Me Run Inc. LMRGC is a structured 7 week program for boys in the 4th through 8th grades that promotes healthy relationships and active living. The program is facilitated by trained volunteer coaches using a structured research-based curriculum. Coaches meet with participants twice a week for hour-long sessions, where they engage in activities that prepare them to be courageous, honest, express emotions, increase endurance, and adopt a healthy lifestyle. Participants run a practice 5K race mid-season and conclude the season by running a 5K that celebrates their personal, social, and physical accomplishments with family, friends, and members of their community. In 2018 DHHS supported 12 Let me Run teams in the community and conducted a child abuse prevention program, *Darkness to Light*, with volunteer Let me Run coaches.

In October 2017, the North Carolina WIC Program moved from a paper-based method of WIC benefit issuance to an electronic benefit transfer system known as eWIC. Gaston County began implementation of eWIC on April 18, 2018. Since that time, all participants seen in clinic have been issued program benefits on an eWIC card. As of January 9, 2019, Gaston County WIC has issued 3,208 eWIC cards. From October 2018 – December 2018, WIC participants have redeemed over \$2 million in benefits on eWIC cards at WIC approved vendors in Gaston County.

The Gaston County Local Food Council project's work this year was focused on completing a "community food system baseline assessment" with technical support and funding from Community Food Strategies. Through a partnership between DHHS and the Gaston County Cooperative Extension, we created a data spreadsheet with relevant data organized into the categories of Healthy People, Justice and Fairness, Vibrant Farms & Gardens, Thriving Local Economies, Strong Communities, and Sustainable Ecosystems. DHHS will use this data to write a report summarizing our findings and providing a snapshot of our current, local food system, to be finished spring of 2019.

DHHS supports two childcare health consultants, funded by the Partnership for Children of Lincoln and Gaston Counties, who work closely with all 96 childcare centers and family childcare homes in Gaston County. They provide education to providers and parents on various topics including SIDS, vaccination requirements, sanitation, licensing, gardening, physical activity and nutrition.

Substance Abuse, Tobacco, Pregnancy Prevention and Home Visiting Programs DHHS staff provide a variety of education and home visiting programs in the community.

The Voluntary Long Acting Reversible Contraception (VLARC) program began in April of 2018. The goal of this program is to reduce the number of babies born with neonatal abstinence syndrome in Gaston County, and to improve reproductive life planning among the incarcerated women. Since its inception, the VLARC program has completed a reproductive life planning education class with 140 women housed within the Gaston County Jail. Once completing the class, women have the option to obtain one of the two birth control methods, Depo-Provera or

Nexplanon, offered to women in the jail by DHHS clinical staff. Thirty-five women have received Depo-Provera, a hormonal injection that prevents pregnancy for 3 months, and 77 women have received Nexplanon, a subdermal implant that prevents pregnancy for up to 3 years.

The program Draw the Line, Respect the Line is a program that focuses on teen pregnancy prevention. The goal of this program is to reduce teen pregnancy within the target population which is students' grade sixth through eighth by serving 120 youth from Gaston County Schools. The objective is to meet the goal by showing participants increased knowledge of prevention of pregnancy and sexually transmitted infections. Also, to improve participants' attitudes and beliefs supporting delay of sexual activity and participants will improve attitudes and beliefs supporting the use of condoms for the prevention of pregnancy and sexually transmitted infections. Students increased their knowledge of teen pregnancy prevention. Currently DHHS serves seven out of eleven middle schools in Gaston County, 181 total students are completing the program.

The Substance and Treatment Rehabilitation Program (STAR) continues to offer comprehensive care to women who have a substance use disorder during their pregnancy, to decrease the incidence of neonatal abstinence syndrome in our community. DHHS provides comprehensive services to them in one clinic location. DHHS will continue to work with the other obstetrical providers in the community so that all pregnant women have access to medication assisted treatment if indicated. Although the overall incidence of NAS in our community has not stabilized, the length of stay for the patients co-managed by DHHS and GFHS is half the national average.

In April 2016 the Gaston Community Healthcare Commission convened local medical providers, CaroMont Regional Medical Center, law enforcement, Gaston Family Health Services, pharmacists and the Gaston County Department of Health and Human Services (DHHS) to discuss the growing opioid epidemic in our county. These individuals decided to address this issue given its impact on Gaston County residents. By July 2016 the Commission established the Gaston Controlled Substances Coalition (Coalition). The Coalition works to improve our county's quality of life by encouraging persons and families of all socioeconomic, ethnic, and racial groups to avoid opioids and seek treatment for Opioid Use Disorder (OUD). In addition to preventing deaths, this helps prevent crime caused by persons seeking funds for drugs. In 2018, the Coalition made 31 public presentations to over 1,600 persons, including middle and high school coaches; collected some 47 pounds of medications at six church and community events, so they wouldn't be diverted for illicit and illegal use; provides ongoing information to 370 Facebook followers; and, conducts Coalition meetings where stakeholders from more than 20 organizations collaborate on opioid prevention and treatment programming.

Since the 2015 CHA, DHHS has been incredibly busy collaborating with the community on tobacco policies. DHHS with numerous partners founded Tobacco Free Gaston which is working to reduce the usage of, and exposure to, tobacco products through education, advocacy, and outreach. Bessemer City's ordinance was signed into effect Sept. 1, 2016, preventing the use

of all forms of tobacco (including e-cigarettes and vaping) in or on: government buildings, grounds, parks, recreation areas, government vehicles. Smoking and vaping was also prohibited in "indoor public places," like laundromats, grocery stores, movie theaters, etc. With the support of Tobacco Free Gaston, in October 2017, Cherryville signed an identical ordinance into effect. Tobacco free policies are an evidence-based approach that have been proven to prevent people from starting to use the products, prevent exposure to secondhand smoke, and help people who want to quit take that step, and support their cessation. DHHS partnered with the Youth Advisory Group of a local non-profit, Cancer Services, to conduct a photo voice project in the 2017-2018 school year. Youth who participated took photos that addressed two prompts: How does tobacco affect you and your community? How does your community protect you from tobacco? The youth then had the opportunity to display their photos at the public library and present them to both the DHHS Board and our County Commissioners, educating them and the public about youth perspectives on tobacco in our community and sparking conversations about policies that can address the issue. This project is happening again during the 2018-2019 school year, reaching a new group of youth to empower them to be advocates for tobacco prevention. In Spring of 2018 members from the Youth Education Work group trained Gaston County Health and Physical Education teachers from eight high schools and five middle schools in tobacco curricula. The goal is to have teachers on the frontline educating students to combat the current e- cigarette and vaping epidemic.

DHHS supports three home visiting programs for mothers in the community. The Teen Parenting Program provides home visits, community and support for first time moms under 18 who are in school. The Healthy Beginnings Program supports Latina and African-American moms by providing education, resources and home visiting support. Nurse Family Partnership provides support to first time moms by providing a nurse home visitor who collaborates with the mom until her child turns 2. The nurses provide medical information, community resources and social support to the moms.

Environmental Health

The Healthy Wells program is funded by a direct federal grant from National Center for Environmental Health, Centers for Disease Control and Prevention. Environmental Health Services Support for Public Health Drinking Water Programs to Reduce Drinking Water Exposures. The goal is to digitize private drinking water well permits and geo-locate private wells. This information will be made available for the public on the county GIS website. Gaston County DHHS is collaborating with UNC-Charlotte and using students from the College of Public Health and College of Geography and Earth Sciences to visit private well owners. Students work in teams of 2 to obtain longitude and latitude for all private drinking water wells, provide private well owners educational material, offer to collect a well water sample and analyze for total coliform and E. coli. From October 2016 to December 2018, there have been 5,126 homes visited. From those homes, 881 private wells have been sampled for total coliform and E. coli and 742 wells have been geo-located.

Chapter 6: Community Concerns and Priorities

This chapter provides summary data and analysis for the survey and the focus group discussions. DHHS will provide additional data on any specific request from the public for specific topics. Survey responses can be aggregated by respondent group, high school district, or zip code and focus group discussions are summarized by respondents group.

The final CHA document is available on the internet at:

www.gastongov.com/government/departments/health_and_human_services/public_health/index.php

Please use the following citation when referencing this document. Available from website: <u>www.gastongov.com</u>

Survey Findings

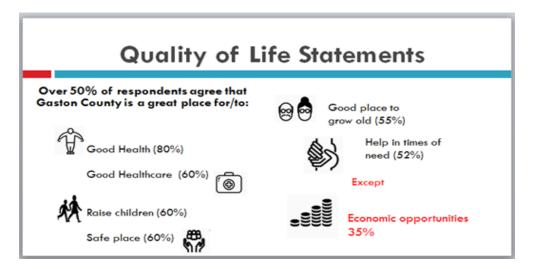
The survey was grouped as: (1) Quality Of Life (QOL) statement, (2) Community Improvement, (3) Youth Issues, (4) Health Issues, (5) Access to Healthcare and (6) Demographics. The QOL statements were rating scale questions and the affirmative responses were calculated using the percentage of Agee or Strongly Agree.

DHHS used a percentage method to determine responses and rankings to the QOL Survey. Affirmative responses were calculated by calculating the percentage of Agree or Strongly Agree responses for each question. The 2018 QOL survey was redesigned to reduce the 103 questions used in 2015 to 35 as a result, the responses are comparable but the structure of the 2018 survey is different from previous years.

Quality of Life Statements

Respondents were asked to cite their agreement to statements on healthcare, safety, economic and other social factors. Most respondents: 91% strongly agreed or agreed with the Statement "In general my health is good" and 63% strongly agreed or agreed "There is good healthcare in Gaston County". Over half of respondents strongly agreed or agreed "Gaston County is a good place to raise kids (67%)", "A good place to grow old" (56%) and "A safe place to live" (61%). One in two respondents (52%) strong agreed or agreed "There is plenty of help in times of need and 1 in 3 (36%) strongly agreed or agreed "There are plenty of economy activities."

Responses are summarized in the chart on the following page.



Focus Groups

Participants from the focus groups described Gaston County as a safe place to raise kids and grow old. They love the small size, the mountains and the location of the county with close proximity to the highways. They believe there are affordable housing options for residents. Some believe there are good schools and a lot of opportunities for children and participants from English as a Second Language (ESL) class focus group, who were 90% Hispanic, mentioned there are lots of jobs for residents. Some comments from participants are below.

"For me you have more possibilities to buy a house, have a child that gets a good education, it's safe and quiet. Good city." - ESL class

"I think the best part about living in Gaston County is the size of it. I think it's not too big and not too small. The medium size kind of allows for a variety of different things. We have a mall, we have a movie theater, everything like that. Again like, with the medium size, safety is pretty good. I at least feel pretty safe in my neighborhood." – Youth

"Good location, close to the interstate, Crowder's mountain." – Jail

Community Improvement

Participants were asked to rank six areas they want to see improvement in the community by importance. The rankings were: (1) Education (Education includes high graduation rate and health education.) (2) Access to healthcare, (3) Community resources for the elderly (4) Access to physical activity and good nutrition (5) Environmental health and (6) Public transportation. The rankings were very similar for all residents: community leaders, community residents and low income residents. The table on the following page shows the rankings.

	All Respondents (N=1,099)	Community (N=735)	Leaders (N= 181)	Low Income (N=180)	
Rank	Community Resource	Community Resource	Community Resource	Community Resource	
1	Education	Education	Education	Education	
2	Access to health	Access to health	Access to health	Access to health	
3	Community resources for the elderly	Community resources for the elderly	Community resources for the elderly	Community resources for the elderly	
4	Physical activity and good nutrition	Environmental health	Environmental health	Physical activity and good nutrition	
5	Environmental health	Physical activity and good nutrition	Physical activity and good nutrition	Environmental health	
6	Public Transportation	Public Transportation	Public Transportation	Public Transportation	
Note:	Note: 1 is the most important health concern and 6 is the least ranked.				

Focus Group:

Participants thought education was important and resources should be channeled into good and quality education for all. They cited: better access to affordable health insurance, health education, access to healthy food options and access to family-friendly activities to promote physical activities. Some comments from participants are below.

"And also on top of that, our transit system like, being with the Teen Action Council, I've learned that certain places-the transit system will not get you to, like will not get you to a place where you can find healthy options for food. Like people do not have access to that, public transportation or they have to walk so far just to get to the transportation. Not their destination, but just the transportation to get to their destination. That, it deters people from wanting healthcare because of the strain and the harshness of having to get there to get it."– Jail

"Public transportation is very poor." – ESL class

Youth	ESL Class	Inmate Men
Youth Lack of : • Easy access to nutritious foods • Available extracurricular and physical activities for youth. • Health Education • Transportation to food deserts • Information on healthy living • Advertisement on health resources	 ESL Class Language barriers interfere with wellness. E.g. Medical providers and police officers especially for the elderly. Poor public transportation Lack of healthy foods as major issues Quality of Educations Food deserts 	Inmate Men Sex education Better access to affordable health insurance Transportation (Uber, ACCESS) Lack of knowledge and access to family-friendly activities which promote physical exercise Equal benchmark for free and
	Access to quality food optionsSidewalks	affordable care

Health Issues

Participants were asked to select the five most important health issues they want the community to do more to address from 15 health issues. They also had the option to add other health issues not listed. The top five were: (1) Mental health (71%), (2) Illegal drug abuse (65%), (3) Prescription drug abuse (61%), (4) Homelessness and safe housing (58%) and 5) Lack of healthcare for the uninsured (41%).

Ranked Health Issues, 2018 and 2015 Comparison, All respondents				
Rank	2018	2015		
1	Mental health (71%)	Obesity		
2	Illegal drug abuse (65%)	Illegal drug use		
3	Prescription drug abuse (61%)	Teen Pregnancy		
4	Homelessness and Safe Housing (58%)	Alcohol Abuse		
5	Lack of healthcare for the uninsured (41%)	Prescription drug use		

Focus Groups

Participants from the focus groups identified health education, the rise in sexually transmitted diseases and drug use as the most important health issues. Some believe most residents do not have the necessary education on the causes and impact of some health behaviors. Some comments are below:

"I think the biggest health concern is like, health education in of itself. And the fact that our schools don't do a very good job of educating kids on health concerns like um I'm on the Teachers Action Council and I've learned more in the two years that I've been there or even one day that I'm there than I have in my whole health class." – Youth

"Drugs lead to mental health problems, ... there should be more outreach around mental health and better education around mental health." Jail

"I think that the problem is drugs in the schools. I hear in many schools there are many problems with drugs. I think the problem needs more attentions. Children are exposed to many things and it's very scary for parents." – ESL

Youth	ESL Class	Inmate Men
Lack of :		Intravenous drug use
Mental Health	• Drugs	Needle exchange
Substances Use		• Hepatitis C
Health Education		Sex education

Health Conditions

Participants were asked to select any health conditions they have been diagnosed with by a health professional. The responses were used to identify common health problems and supplement the responses identified by participants as health problems in the community. The

top five among 17 health conditions were: Overweight or obesity (35.1%), (2) High Blood Pressure (34.8), (3) had vision and sight problems (28.6%), (4) Depression or anxiety (26.8%) and (5) High Cholesterol (26.4%). One in five respondents (19.2%) did not have any of the 17 health conditions.

Rank	All Respondents (N=1,050)	Leaders (N=172)	Community (N=694)	Low Income (N=183)
1	Overweight/ Obesity (35.1%)	High blood pressure (36.0%)	Overweight/obesity (39.2%)	High blood pressure (37.0%)
2	High blood pressure (34.8%)	Overweight/ obesity (35.5%)	High blood pressure (33.7%)	Vision and sight problems (37.0%)
3	Vision and sight problems (28.6%)	Vision and sight problems (27.9%)	Depression or anxiety (29.8%)	High cholesterol (25.0%)
4	Depression or anxiety (26.8%)	High cholesterol (26.2%)	High cholesterol (26.8%)	Depression or anxiety (22.0%)
5	High cholesterol (26.4%)	None of the above (25.6%)	Vision and sight problems (26.2%)	Diabetes (not during pregnancy) 20.0%

Focus Groups

Participants mentioned lung cancer, mental health, diabetes, drug addiction, Asthma and Sexually Transmitted Diseases (STIs) and food allergies as some diseases they want the community to do more to prevent. The youth emphasized the need for more education on the causes of disease in the community and the ESL class suggested the need for more social interactive programs. Some comments from participants are seen below.

"I think if we have good mental health, I think then other problems will be better [such as] drugs and depression" – ESL class

"Lung cancer- I know a lot of people who smoke cigarettes and I know a lot of people who smoke them and are like, 16 years old. I don't know what can be done about it, because I don't know where they're getting these cigarettes from, but like, they chain smoke them and like they're eating them. They're like 'yea I know about lung cancer, but it's not going to happen to me.' And that's always a thing; they're like 'it's not going to happen to me.' So I think we should show them the statistics and everything. It's very likely that, if you are eating a pack of cigarettes a day, this could happen to you." - Youth

"Hep C", "So many people get the disease." "People get tattoos and it's easily transmitted."

"I like tattoos and don't want to worry about getting Hep C from tattoos because of a drug user getting a tattoo before me." - Jail

Youth	ESL Class	Inmate Men
 Lung cancer Mental health Food allergies (Epi-pen) Educate the community (People don't understand the consequences) Suggestions: Advocated for Tobacco Free Gaston Use of epi-pen in restaurants 	 Mental health Diabetes Depression Note: Suggested need for programs to encourage social interaction 	 Addiction of any form Hepatitis C Syphilis Gonorrhea Several mental diseases Asthma (Environmental causes)

Specific diseases you want the community leaders to do more to prevent and why

2018 Health Issues compared to 2015 and 2012 Health Problems Issues

The charts on the following page compare health issues identified in 2015 and 2012 with health issues identified by participants, and common health conditions among participants in the 2018 QOL survey. The first chart lists the top five community health issues identified by participants for the last three QOL surveys in 2012, 2015 and 2018 group by community residents and leaders. Community respondents consistently cited illegal drug abuse and prescription drug abuse in the three survey cycles.

Overweight and obesity was the most common health condition among respondents in 2018 and was identified as a health issue by participants in 2015 and 2012. In 2018, mental health topped the list of health issues identified by participants, whilst depression and anxiety was the fourth most common health conditions among participants. High blood pressure ranked second in 2018 health conditions among participants and was consistent with 2015 and 2012 health issues identified by participants.

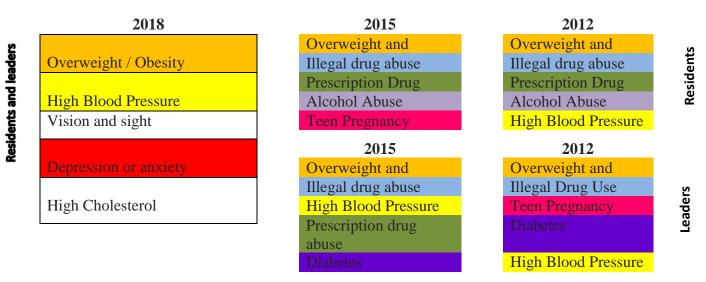
Community leaders ranked health issues as: (1) Mental health, (2) Illegal drug abuse, (3) Prescription drug abuse, (4) Homelessness and safe housing and (5) Lack of insurance for the uninsured. Community leaders have consistently citied illegal drugs abuse and prescription drug abuse as health issues in all three survey cycles over the past seven years. They cited overweight and obesity and high blood pressure as health concerns in 2012 and 2015. Overweight and obesity and high blood pressure ranked first and second among health problems respondents have been told by health professional they have in the 2018 survey.

These responses illustrate that there is consistent concern in overweight /obesity, alcohol, substance use, high blood pressure and mental health in the county. The responses show the county's growing concern of the relationship between obesity, high blood pressure, high cholesterol, mental health and their impact on developing chronic conditions.

Top Five Community Health Issues for 2018, 2015 and 2012

	2018	2015	2012
N S	Mental Health	Overweight and	Overweight and
Community Residents	Illegal drug abuse	Illegal drug abuse	Illegal drug abuse
esid	Prescription drug abuse	Prescription Drug	Prescription Drug
ర్ర్ జే	Homelessness and Safe Housing	Alcohol Abuse	Alcohol Abuse
	Lack of healthcare for uninsured	Teen Pregnancy	High Blood Pressure
>	2018	2015	2012
unity ers	2018 Mental health	2015 Overweight and	2012 Overweight and
nmunity aders			
Community Leaders	Mental health	Overweight and	Overweight and
Community Leaders	Mental health Prescription drug abuse	Overweight and Illegal drug abuse	Overweight and Illegal Drug Use

Top Five Health Conditions in 2018 compared to top 5 Community Health Issues for 2015 and 2012



Youth Issues

Community

Participants selected their top five most important youth issues among eight options: (1) Quality of education (78%), (2) Drug use (75%), (3) Parental involvement (73.1%), (4) Mental health (72.9%), and (5) Social skills (58%). Social skills include job trainings, job opportunities, money management skills and youth self-image.

The table on the following page shows details of youth issues identified by participants by category.

Youth Issue				
All Respondents	Community (N=735)	Leaders (N=181)	Low Income (N=183)	
Quality of education (78%)	Quality of education (79%)	Quality of education (81%)	Drug use 84%	
Drug use (75%)	Mental health (75%)	Mental health (78%)	Parental involvement 77%	
Parental involvement (73.1%)	Drug use (74%)	Parental involvement (76%)	Quality of education 73%	
Mental health (72.9%)	Parental involvement (72%)	Drug use (72%)	Mental health 62%	
Social skills (58%)	Social skills (61%)	Social skills (65%)	Sex education 52%	
Physical activity and nutrition (53%)	Physical activity and nutrition (53%)	Physical activity and nutrition (59%)	Physical activity and nutrition 50%	
Sex education (51%)	Sex education (53%)	Sex education (45%)	Social skills 39%	
Lack of social activities (31%)	Lack of social activities (32%)	Lack of social activities (25%)	Lack of social activities 33%	

Focus Group

Participants from the focus groups identified vaping and smoking, drug use, mental health problems, poor parenting skills, drinking, lack of low cost recreational events and after school programs as of concern among the youth. Some comments are below.

"The problem is cigarettes, drugs and police. It's a very big problem. Because, the people, when you go to the park or anything fun, everybody is drinking and the children can see, and the youth imitate them." ESL class

"Vaping"..." yea, what effects it has and like vaping and juuling and all that is kinda like new. Almost, in the sense that it only became like so popular last year, this year and stuff like that. So I guess, really leaders need to go in, find the statistics, but like once people start seeing the health effects of it, maybe we can see a decrease." – Youth

"Parental Involvement, the parents are on drugs and most children have no guidance and better role models." "Children need better role models and more mentoring programs like big brother." – Jail

Youth	Hispanic and other minority groups	Inmate Men
High prevalence of vaping	Lack of afterschool	Substance abuse among youth
Requesting community	activities	
leaders learn more about		Stigmatization related to
vaping and the risks associated	Substance abuse	mental health
with it.		
	Cigarettes	Lack of resources for mental
Substance abuse		health.
	Drinking	
Lack of mental health		Lack of adequate after school
resources	Lots of people texting and	programs to give youth more
	driving	healthy activities options
Lack of]ow-cost recreational		
events (in order to give youth	Poor parenting	Increase support for those with
something to do other than		mental health

Serious health problems among youth under 24 years of age in your community

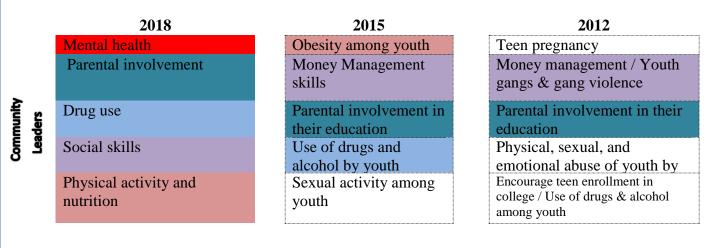
2018 Youth Issues compared to 2015 and 2012 Quality of Life Survey Issues

The chart below compares 2018, 2015 and 2012 youth issues. Community's concerns for the youth were (1) Quality of education, (2) Drug use, (3) Parental involvement, (4) Mental health and (5) Social skills. Community respondents consistently cited concern for drug use among youth in all three survey cycles. Tobacco use, continues to be a major concern in the community with almost 1 in 2 high school students ever smoking an e-cigarette in Gaston County (2017 YRBSS). Sex education was not among the top five but remains important as 51% of respondents identified sex education as a concern in 2018.

Community leaders have been consistent in the top five priorities over the five years. Leaders cited parental involvement and money management skills in all three surveys and cited drug use and obesity related factors like physical activities and nutrition in both 2018 and 2015. Most leaders (75%) cited mental health as a concern for youth.

	2018	2015	2012
>	Quality of education	Use of drugs and alcohol by youth	Use of drugs and alcohol by youth
Communit Residents	Drug use	Use of tobacco products by youth	Use of tobacco products by youth
3 2	Parental involvement	Sexual activity among youth	Physical, sexual, and emotional abuse of youth by their families
	Mental health	Teenage Pregnancy	Bullying and teasing among
	Social skills	Obesity among youth	Help depressed youth

60



Overall, drug use, obesity, lack of parental involvement and other health issues among youth directly affect their mental health and their ability to do well in school.

Access to Healthcare

Survey participants were asked question about the places they receive healthcare, type of health insurance they have, health services they are unable to get from the county and reasons they are unable to get those health services. The table below shows their responses.

Use of Healthcare Resources				
	All Respondents (N= 1,060)	Leader (N=180)	Community (N=697)	Low Income (N=183)
My doctor/medical provider	83%	88%	84%	71%
A hospital emergency department room	19%	14%	15%	38%
An urgent care center	30%	88%	32%	22%
The Gaston County DHHS (Health Department)	5%	1%	3%	13%
An Alternative – chiropractor or homeopathic	5%	6%	6%	3%
Gaston Family Health Services	8%	6%	8%	11%
I don't seek care when I am sick	3%	2%	2%	5%
Other - Veterans Health Administration	3%	4%	3%	5%
Not applicable	3%	6%	3%	2%

Many residents (83%) use the doctors' office, 30% use an urgent care center and 19% use the Emergency Department (ED) as shown by the table below. A greater percentage of low- income residents use the ED, DHHS and Gaston Family Health Services compared to other subgroups.

61

Twenty – eight percent (28%) of respondents are unable to get certain health services in the county. Some respondents are unable to get some specialist medical care, hospice care, dental care, mental healthcare, vision or eye care and behavioral healthcare.

Focus Group

Participants in the focus groups were asked to discuss some of the issues in the community that prevent resident from staying healthy. The groups identified: lack of knowledge, lack of awareness of health resources, high cost of healthy living and high cost of healthy foods, access to transportation, self-treatment, and drug use as some of the things that keep the community from being healthy. Some comments from participants are seen below.

"There is a problem of self-treatment. It increases drug abuse problems in our society. Selftreatment often occurs because people can't afford actual medical treatment." – Participant from the Jail

"I think it's hard to get transportation to health services, just generally." - Youth

"A lot of people might not know about the health department, or the Teen Wellness Center, or I don't think they care enough to know, so if they haven't been told they aren't gonna look for it." – Youth

"The reason [people are not healthy] is that it is expensive to get healthy food, so you cannot afford it, and about the insurance, people need insurance for all persons." – Participants from the ESL class

Youth	ESL Class	Inmate Men
 Lack of knowledge to help people make healthy decisions Lack of awareness of health resources like Teen Health Center and others at the Health Department High cost of healthy living Transportation to 	 Lack of education Insurance Access to affordable healthy foods (Cost of health food options and Information on resources) 	 Drug use Lack of motivation High cost of healthcare. Self-Treatment

DHHS Board

The health concerns identified are still relevant for the health priorities selected by the DHHS Strategic planning Committee for 2015-2020.

To this end, the Strategic Planning Committee selected the following priorities for Gaston County:

Integration of Mental Health Resources

Understanding that the health of our county is based on the physical-mental-social health of its residents, DHHS will work to integrate mental health services into its delivery of physical health services (Public Health Division) and social services (Social Services Division). Our goal is to use this whole person model to build and sustain community wellbeing.

Gaston County provides an average of nearly 26,000 clients with mental and substance abuse treatments and rehabilitation services. Based on our Quality of Life survey, there is a profound acknowledgement that there is a need to focus on the mental health of its residents.

Childhood Obesity

Understanding that the short- and long-term consequences of childhood obesity are premature and costly disease, disability, and death, DHHS will work with community partners to establish environments, policies, and programs that encourage good nutritional and fitness practices.

There is a linkage between childhood obesity and adult obesity. Nearly 16.1% of children ages 2-4 are considered overweight or obese. Furthermore, the Survey data suggests that the community feels that childhood obesity is an issue of greatest priority. Almost three out of four residents feel that overweight and obesity is a community health issue, while about two of three residents find that this is an issue that needs to be addressed among youth.

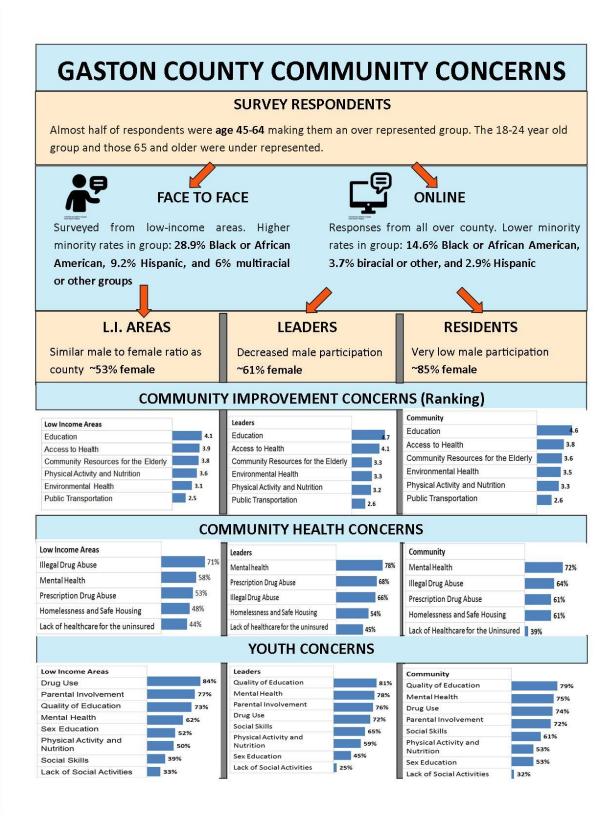
Improved Family Functioning

Understanding that healthy families are the foundation of our future, DHHS and its Children & Family Services Program and community partners will improve family wellbeing by increasing opportunities for families to secure needed prevention, diagnostic, and treatment services.

Child maltreatment rates are on the rise in our County. According to UNC Social Work data, nearly 90 children per 100,000 will be the victim of child abuse or neglect. Fortunately, there has been a decline in domestic violence rates. However, broken and battered homes remain around 300 cases per 100,000 for the past three years. Identifying the issues that affect family health and function, we can provide support to help the family sustain a safe and healthy home.

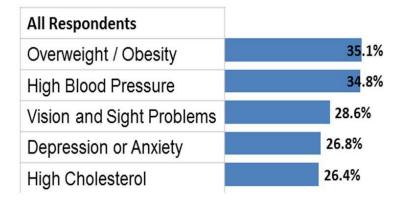
Senior Livability & Support

Understanding that a growing number of Gaston County residents are entering their senior years and that older age poses unique health challenges, DHHS will promote and conduct programs to assure this population has access to the clinical and related services they require. The Survey data shows that two out of three residents think that community resources for the elderly need improvement compared to 78% of residents over age 60. While access to care is important to address, nearly 4% of our aging Survey respondents declared they are uninsured.



SURVEY RESPONDENTS

TOP FIVE DIAGNOSIS AMONG PARTICIPANTS



LEADING CAUSES OF DEATH (NC STATE CENTER FOR HEALTH STATICS) LEADING CAUSES OF DEATH , 2013-2017



- 1. Cancer (21%)
- 2. Heart Disease (20%)
- 3. Chronic Lower Respiratory Disease (8%)
- 4. Stroke (5%)
- 5. Alzheimer's (5%)

The full report is available at www.gastongov.com/healthdata

Appendix

Health Databook

Peer Counties:

The table below includes selected health data for Gaston and compares them to peer counties and all of North Carolina. The peer counties were grouped by the University of North Carolina at Charlottes Urban Institute -they have similar-sized populations and a similar economic and social history. As former mill communities, they are geographically near with four of them in the same region, have similar rural and urban population and similar health status measures.

The Urban Institute selected them for possible region-wide collaborations and Comparing Gaston County with it peers helps to assess improvement in the county's health. Overall Life Expectancy is slightly lower in Gaston County, poverty in the past 12 months is slightly higher compared to peer counties but similar to NC and teen pregnancy is slightly higher in Gaston County.

Selected Health Indicators, Gaston County, Peer Counties North Carolina						
	Gaston	Cabarrus	Catawba	Davidso n	Iredell	N.C.
Population (2017 Estimates)	220182	206872	157974	165466	175711	10273419
North Carolina (2017) and County (2015-2017) Life Expectancy at Birth	75.6	78.0	76.2	76.2	77.3	77.0
Percent Below Poverty in the past 12 months (2013-2017)	16.5%	11.5%	14.2%	15.8%	12.7 %	16.1%
Percent Uninsured (2013-2017)	12.3%	8.9%	11.3%	11.5%	12.3%	12.1%
Teen Pregnancy Rate per 1,000 15-17 Year Olds (2013- 2017)	14.0	10.7	11.7	14.1	9.0	14.1
Teen Pregnancy Rate per 1,000 15-19 Year Olds (2013- 2017)	33.5	26.5	29.9	31.8	27.1	30.5
Infant (< 1 Year) Mortality per 1,000 Live Births (2013- 2017)	7.1	5.6	7.1	6.2	8.7	7.1
Percent of Low and Very Low Birth Weight Babies (2013- 2017)	11.4%	10.2%	10.3%	11.0%	9.9%	10.8%
Tuberculosis Case Rates (2017)	0	4.8	4.4	1.2	1.7	2.1

Selected Health Indicators, Gaston County, Peer Counties North Carolina

Percent Obese, Body Mass Index > 30 by Region and Statewide (2017)	32.7%	32.7%	32.7%	29.2%	32.7%	32.1%
Age-Adjusted Diabetes Mellitus Associated Mortality Rate per 100,000 (2013-2017)	28.5	20.6	22.1	28.0	22.9	23.3
Age-Adjusted Heart Disease Associated Mortality Rate per 100,000 (2013-2017)	183.9	159.0	169.0	175.4	158.2	159.8
Age-Adjusted Stroke Associated Mortality Rate per 100,000 (2013-2017)	46.3	44.3	42.5	51.7	50.8	43.2
Age-Adjusted Cancer Associated Mortality Rate per 100,000 (2013-2017)	183.3	161.0	170.1	182.3	168.5	164.0
Age-Adjusted Suicide Associated Mortality Rate per 100,000 (2013-2017)	15.9	12.5	16.7	16.3	13.7	13.3
Age-Adjusted Unintentional Motor Vehicle Injuries Associated Mortality Rate per 100,000 (2013-2017)	16.3	9.4	15.8	19.4	15.8	14.2
All other Unintentional Injuries Associated Age- Adjusted Mortality Rate per 100,000 (2013-2017)	42.4	44.8	41.5	40.1	36.4	34.6
Source: NC SCHS and US Census Bureau						

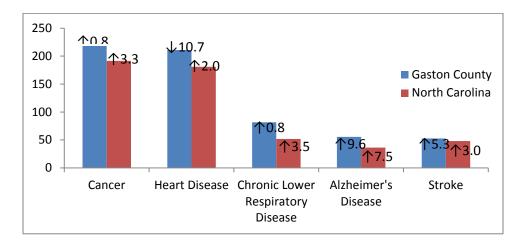
* = Less than 20 cases

Mortality in Gaston County

Gaston County leading causes of death, reporting periods 2009-2013 and 2013-2017

2009-2013 Leading Causes of Death	2013-2017 Leading Causes of Death			
Heart disease: 2,296 deaths	Cancer: 2,335 deaths			
Cancer: 2,253 deaths	Heart disease: 2,257 deaths			
Chronic lower respiratory disease: 836	Chronic lower respiratory diseases, 872			
Stroke: 491 deaths	Alzheimer's: 596 deaths			
Alzheimer's disease: 478 deaths	Stroke: 564 deaths			
Source: NC State Center for Health Statistics (NC SCHS)				

2013-2017 Leading Causes of Death Rates per 100,000 Including Value Changes from 2009-2013 Data



Source: NC SCHS

Top Leading causes of death, by Age, Gaston County, 2013-2017, Rates per 100,000

	D (D
All Ages	Rates	0-19 Years	Rat
Cancer	218.2	Perinatal Condition	17.4
Heart Diseases	210.9	Birth Defects	7.4
Chronic lower respiratory diseases	81.5	Other Unintentional injuries	5.9
Alzheimer's	55.7	Suicide/ Motor vehicle injuries	4.1
Stroke	52.7	Homicide	3.3
20-39 Years	Rates	40-64 Years	Rates
Other Unintentional injuries	43.3	Cancer	199.4
Motor vehicle injuries	25.0	Heart Diseases	144.0
Cancer - All Sites	14.4	Other Unintentional injurie	48.8
Suicide	15.2	Chronic lower respiratory diseases	47.2
Heart Diseases	14.0	Diabetes	34.4
65-84 Year	Rates	85+ Years	Rat
Cancer	866.8	Heart Diseases	3725
Heart Diseases	691.5	Alzheimer's disease	2075
Chronic lower respiratory diseases	378.1	Cancer	1583
Stroke	197.3	Stroke	902.2
Alzheimer's disease	144.4	Chronic lower respiratory diseases	769.9
Source: NC State Center for He	alth Statisti	cs (NC SCHS)	

Gaston County leading causes of death, by sex. 2013-2017 Age-Adjusted Rates per 100,000

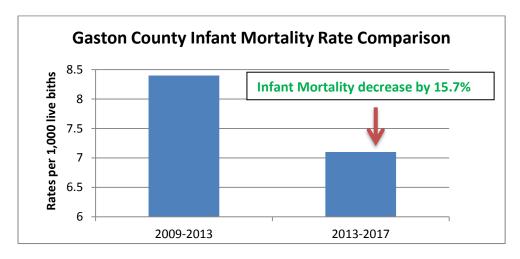
Tige Tiujusteu Rates per 100,000	
Men	Female
Heart Disease: 246.9	Cancer: 150.3
Cancer: 230.9	Heart Disease: 137.8
Chronic Lower Respiration Diseases:	Chronic Lower Respiratory Diseases:
77.0	66.4
Non-motor vehicle unintentional	Alzheimer's: 55.5
injuries: 57.0	
Stroke:48.1	Stroke: 44.0
Source: NC State Center for Health Stat	istics (NC SCHS)

Gaston County leading causes of death, by race. 2013-2017 Age-Adjusted Rates per 100,000

White, Non-Hispanic	African American		
Heart Disease: 188.0	Cancer: 202.2		
Cancer: 184.7	Heart Disease: 187.3		
Chronic Lower Respiratory Diseases:	Stroke: 62.4		
75.8			
Alzheimer's disease: 53.9	Diabetes Mellitus: 53.7		
Non-motor vehicle unintentional	Alzheimer's disease: 37.4		
injuries:49.6			
Source: NC State Center for Health Statistics (NC SCHS)			

Age-Adjusted Infant Mortality Death for, Gaston County North Carolina, 2013 – 2017, Rates per 1,000 live births					
Race / Ethnicity	Gaston County	North Carolina			
White, Non – Hispanic	5.4	5.3			
African American	14.5	12.7			
All Residents	7.1	7.1			

Source: NC State Center for Health Statistics (NC SCHS)



Source: NS SCHS

Morbidity

Age Adjusted Cancer Incidence for Gaston County, 2009-2013 and 2013-2017 Rates Per 100,000					
Disease	2009-2013	2013-2017			
Cancer Incidence	514.6	448.7			
Breast	156.5	156.1			
Colon / Rectum	47.0	42.6			
Lung / Bronchus	87.1	67.6			
Prostate 119.7 102.0					
Source: NC State C	enter for Health Statis	stics (NC SCHS)			

Gaston County Cardiovascular and Diabetes Data, 2013 and 2018				
Conditions	2013	2018	Region 4 *** 2017 BRFSS	
Heart Disease	3.8%	4.6%	3.2%	
High Blood Pressure	31.3%	34.8%	32.5%	
High cholesterol	47.6%	26.4	33.3%	
Diabetes	13.5%	13.8%	10.6%	

Source: 2013 & 2017 Behavioral risk Factor Surveillance System (BRFSS) and 2018 Gaston County Quality of Life Survey; *** 2017 BRFSS data is based on respondents from our region, region 4

Diagnostic Category	2013	2014
Cardiovascular & Circulatory Diseases	17.7	17.4
Heart Disease	11.5	11.6
Cerebrovascular Disease	3.8	3.5
Endocrine, Metabolic & Nutrit. Disease	4.7	4.4
Diabetes	2.3	2
Respiratory Diseases	13.1	11.7
Pneumonia/Influenza	4.6	3.8
Chronic Obstructive Pulmonary	2.2	2.2
Disease (excl. Asthma)		
Asthma	0.7	0.6
Source: NC SCHS		

Inpatient Hospital Utilization, Discharge Rate (Per 1,000 Pop)

Gaston County Infectious and Respiratory Disease Rate, 2013 and 2017 Rates per 100,000

Infectious Disease	2013	2017		
Influenza cases (NC DETECT)	364 cases	718 cases		
Influenza deaths Rates	0	1.18 per 100,000 (2 cases)		
Respiratory Disease				
Tuberculosis Rates	1.9	0		
Pertussis Rates per 100,000	1.91 per	3.18		
Source: NC SCHS Communicable Disease Dashboard				

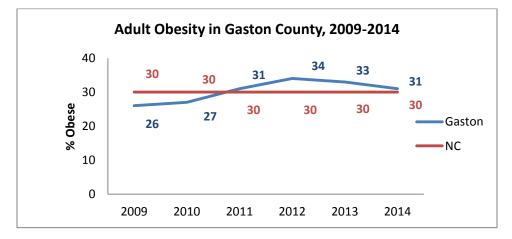
Injuries, Poisonings & Toxic Effects Of Drugs						
	2011	2012	2013	2014	2015	
Number of Discharges	508	467	424	463	*	
Rate of discharges per 100,000 population	237.0	220.9	201.3	218.1	226.5	
Average Length of stay days	4.1	4.4	4.3	4.7	4.4	
Average Cost per stay	\$7,837	\$9,995	\$8,809	\$9,969	\$8,584	
Inpatient costs per capita, \$	\$18.6	\$22.1	\$17.7	\$21.7	\$19.4	

Injuries, Poisoning & Toxic Effects OF Drugs								
	Rate of Discharges per 100,000Inpatient Costs per capita, \$population							
	Gaston County	North Carolina	Gaston County	North Carolina				
2015	226.5	155.0	19.4	15.1				
2014	218.1	151.5	21.7	14.3				
2013	201.3	159.6	17.7	14.2				
2012	220.9	165.7	22.1	14.6				
2011	237.0	167.1	18.6	14.1				

Source: Healthcare Cost and Utilization Projects http://www.shepscenter.unc.edu/data/nc-hospital-dischargedata/ Retrieved on 10/21/18

Gaston County Oral Health Factors							
Child Oral Health	2012- 2013	2015-2016					
Decayed Teeth (%)	10%	17%					
Filled, Missing and	67%	64%					
Decayed Teeth							

Source: 2012-2013 & 2015 – 2016 School Oral Health Report

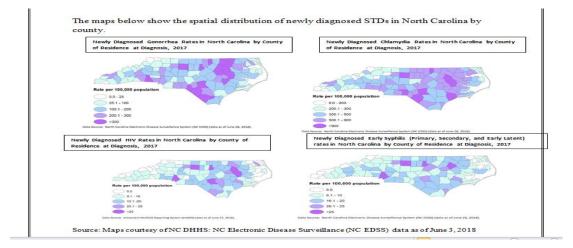


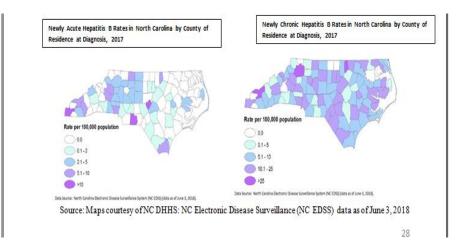
Source: 2018 County Health Rankings

Gaston County and neighboring counties, 2013-2017 per 100,000									
2013 2014 2015 2016 2017									
Syphilis	NC	7.0	11.2	18.7	18.7	27.8			
	Gaston	3.3	4.3	10.8	18.4	21.8			
Chlamydia	NC	500.1	502.9	541.9	572.4	612.2			
	Gaston	516.3	553.3	540.9	589.5	627.7			
Gonorrhea	NC	143.4	150.7	169.9	194.4	220.9			
	Gaston	145.7	133.7	140.1	219.4	242.1			
HIV Disease (Adult	NC	16.0	15.8	15.9	16.4	15.2			
and adolescent)	Gaston	15.4	10.8	16.2	10.4	14.1			
AIDS (Stage 3) among	NC	10.4	8.4	8.7	7.0	6.9			
Adults and	Gaston	9.2	7.9	9.5	6.6	9.2			
Adolescents									

Annual Incidence Rate of Sevually Transmitted Disease (STDs) in North Carolin

Source: NC DHHS-Communicable Disease Branch





Maps Courtesy of NC DHHS Communicable Disease Branch

Reportable communicable disease - Reported cases and annual incidence rate per 100,000 populations for 2016 and 2017								
2016 2017								
Cases Rates per Cases Rates per 100,000								
Acute Hepatitis C	1	0.63	3	1.85				
Chronic Hepatitis C	96	60.12	299	184.12				

Data Source: NC Disease Data Dashboard

Note: The high spike in the number of cases in 2016 and 2017 is due to a change in reporting system.

Gaston County Resident Births Risk Factors and Characteristics – Prenatal Care, 2013 & 2017						
Factors	201	3	2017	Trends		
Prenatal Care Patterns						
Trimester Care Began						
First	72.2	2%	67.0%	*		
Second	22.6	5%	25.0%	1		
Third	3.69	6	4.6%	1		
No Care	1.39	6	2.6%			
Level of Prenatal Care						
Inadequate	17	7%	19.9%	^		
Intermediate	8.	6%	6.5%	\checkmark		
Adequate	34	.1%	29.6%	₩		
Adequate Plus	37	7%	42.8%	1		
NC State Center for Health Statistics, County Health Databook, 2019						

Gaston County Resident Births Risk Factors and Characteristics – Other Factors, 2013 & 2017						
Factors	2013	2016	Trends			
Maternal Smoking	20.4%	15.6	\mathbf{A}			
Preterm Birth Rate	11.7%	9.7%	\checkmark			
Low-Weight Birth Rate	9.4%	9.6%	\Leftrightarrow			
Infant Care Practices						
Breastfed at Discharge						
Yes	68.5%	72.5%	1			
No	31.3%	27.1%	\checkmark			
NC State Center for Health Statistics, County Health Databook, 2019						

Mental Retardation and Substance Abuse Centers, 2013 - 2017							
	2013	2014	2015	2016	2017		
Area mental health programs	5,804	7,771	10,320	11,817	13,137		
NC Alcohol and Drug Treatment Centers	64	41	27	29	No Data		
State Mental Health Development Centers	37	35	35	33	No Data		
State Psychiatric Hospitals	5	19	25	33	36		
Totals	5,910	7,866	10,407	11,912	13,173		
Data Source: Log Into NC Note:			0	0	•		

Number of Mental Health Clients served in State Mental Health,

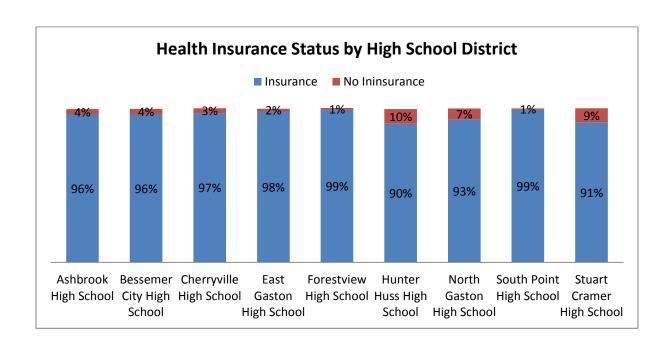
and all admission within the year. Multiple admissions are counted multiple times.

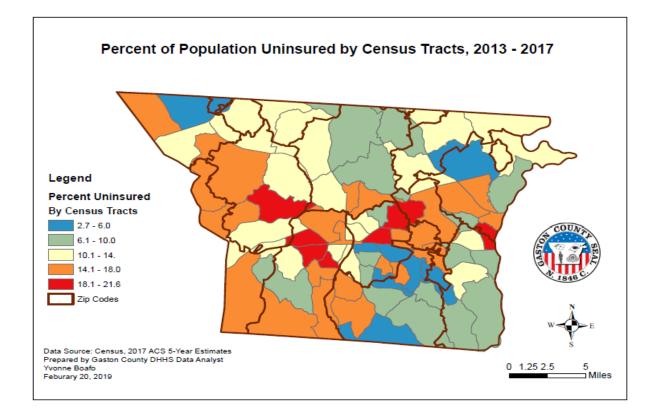
Healthcare

Gaston County Barriers to Access, 2015 and 2018 Quality of Life Survey						
2015	2018					
Lack of Health Insurance	Not able to pay for care					
Too Far from Home	Lack of Health Insurance					
Lack of Childcare	Services are not available					
Not Able to Make an	Difficult finding Services					
Appointment						
Work Obligations Difficult making						
	appointment					

Causes of Emergency Department Visits, CaroMont Regional Center, 2013 & 2016

2013	2016				
Chest Pain (other): 2,401 cases	Chest Pain (Other) : 2,728				
Acute Upper Respiratory Infection: 2,321	Acute Upper Respiratory Infection: 1,622				
cases	cases				
Abdominal Pain (unspecified): 1,954 cases	Low back pain: 1,277				
Chest Pain (Unspecified): 1,954 cases	Injury head (Other): 1,209				
Nausea with Vomiting: 1,612 cases	Encounter for administra: 1,163				
Data Source: UNC Shep Center for Health Services Research					

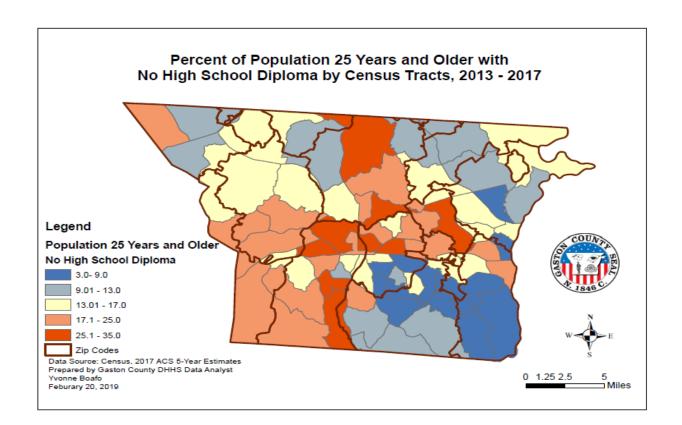


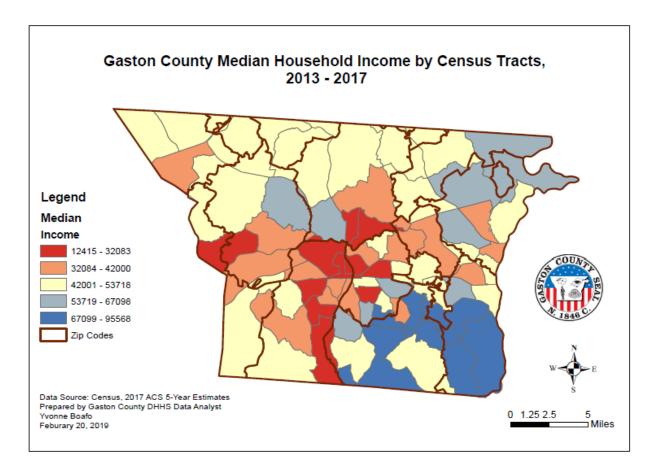


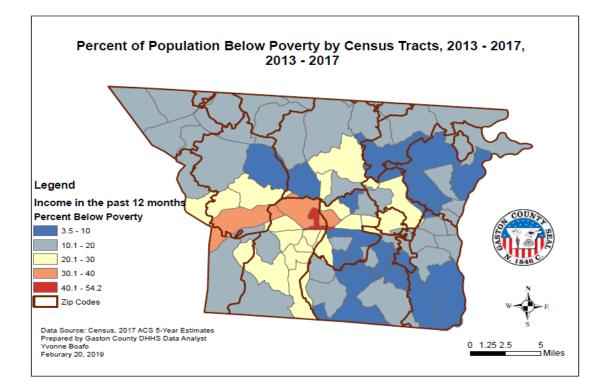
Determinants of Health

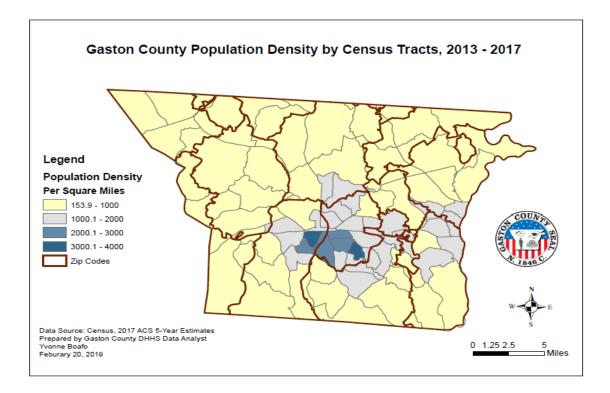
Gaston County Social Determinants of Health, 2008-2012 and 2013- 2017 Rates per 100,000					
Indicator	2008-2012	2013-2017			
Education					
Education Attainment	19.4%	15.9%			
Less than High School Diploma /GED	80.7%	84%			
Bachelor's Degree or Higher	18.0%	20.4%			
4-Year High School Cohort Rate	2013-2014	2016- 2017			
Graduation Rate	83.5%	88.3%			
Dropout Rate	1.24%	1.54%			
Families					
Family Composition					
Single Mother	21.7%	21.8%			
Single Father	7.7%	7.7%			
Married Couple	70.7%	70.5%			
Child Maltreatment Rate (per 1,000)	89.7 (2013)	84.5 (2016)			
	2013 - 2014	2017 - 2018			
Domestic Violence clients	105.9 (222 cases)	77.7 (171 cases)			
Number of sexual assault client	239.5 (502 cases)	62.7 (138 cases)			
Religious Affiliation	2000	2010			
Evangelical Protestant	40.0	41.3			
Black Protestant	No data	2.9			
Mainline Protestant	13.7	10.0			
Catholic	2.8	2.9			
Other	1.0	0.8			
No Religion	29.7	42.9			
Crime / Intentional Injury Rates	2013	2016			
Violent Crime	407.0	473.5			
Property Crime	3255	3047.5			
Homicide	4.7	10.1			
Theft	3,353.1	3,150.70			
Assault	277	337.8			
	2008 - 2012	2013 - 2017			
Suicide Deaths (age-adjusted rate)	15.3	15.9			

Justice, U.S Religion Census, NC Department of Health and Human Services









Health Disparity

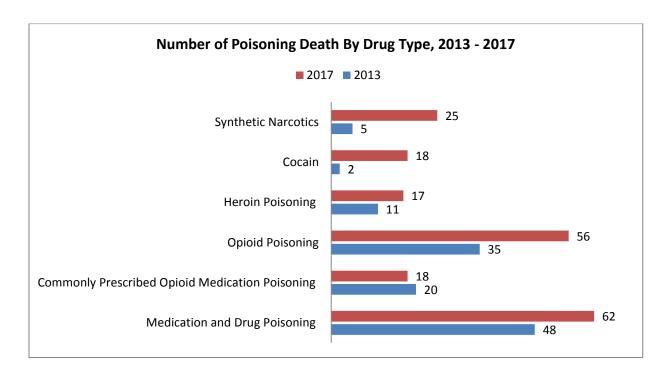
Selected Health Indicators in Gaston county by Race and Gender								
	Gaston County							
Total Population	220,182	ancy						
	Male	Female	White	Black	Hispanic	County		
Life Expectancy at Birth (2015-2017)	73.1	77.9	75.8	74.6	N/A	75.6		
Teen Pregnancy Rate per 1,000 population in 15-17 Year Olds (2013-2017)			10.4	22.6	22.2	14.0		
Teen Pregnancy Rate per 1,000 population in 15-19 Year Olds (2013-2017)			29.4	40.4	49.8	33.5		
Infant (< 1 Year) Mortality per 1,000 Live Births (2013-2017)			5.4	14.5	*	7.1		
Teen Pregnancy 18 – 19 (per 1,000 population)	N	//A	19.5	19.4	27.5	20.0		
Percent of Low and Very Low Birth Weight Babies (2013-2017)			10.5%	16.3%	7.7%	11.4%		
Age-Adjusted Diabetes Mellitus Associated Mortality Rate per 100,000 (2013-2017)	33.6	24.9	25.8	53.7	*	28.5		
Age-Adjusted Heart Disease Associated Mortality Rate per 100,000 (2013-2017)	246.9	137.8	188.0	187.3	*	183.9		
Age-Adjusted Stroke Associated Mortality Rate per 100,000 (2013-2017)	48.1	44.0	44.6	62.4	*	46.3		
Age-Adjusted Cancer Associated Mortality Rate per 100,000 (2013-2017)	230.9	150.3	184.7	202.2	82.3	183.3		
Age-Adjusted Suicide Associated Mortality Rate per 100,000 (2013-2017)	23.0	9.8	18.7	*	*	15.9		
Age-Adjusted Unintentional Motor Vehicle Injuries Associated Mortality Rate per 100,000 (2013-2017)	21.5	11.8	17.1	14.0	*	16.3		
All other Unintentional Injuries Associated Age-Adjusted Mortality Rate per 100,000 (2013-2017)	57.0	30.9	49.6	20.3	*	42.4		
Source: NC SCHS								

Individual Behaviors

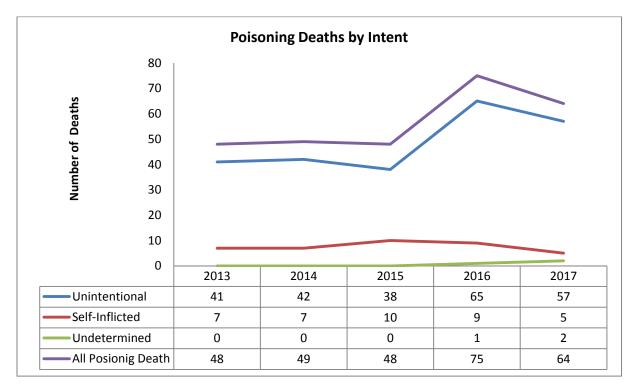
Gaston County Individual Behaviors, 2013 and 2017							
	2013-201	5	20	14-2017			
Indicators							
Substance Use							
Adult smoking	19%	2015	18% *	2016			
ED Opioid Poisoning Visits	173	2013	174	2017			
Poisoning Deaths	48	2013	64	2017			
Excessive Drinking	15%	2015	16% *	2016			
Weight							
Adult Obesity	33%	2013	31%	2014			
Physical / Activity Nutrition							
Food environment Index	6.4	2014	6.8	2015			
Physical Inactivity	30%	2013	31%	2014			
Access to exercise opportunity	78%	2014	78%	2016			
Health Screening							
Diabetes Monitoring	90%	2013	89%	2014			
Mammography screening	65%	2013	65%	2014			
Motor Vehicle Injuries ***							
Alcohol Impaired Driving	39%	2013	Deaths:	2016			
Deaths			31%				
Data Source: 2015, 2017 and 2018 County Health Rankings, North Carolina							
Injury and Violence Prevention	• •	-					
*** Data collection method diff	ered for the	e reported y	ears				

Gaston County Individual Behaviors (BRFSS), 2013 and 2017

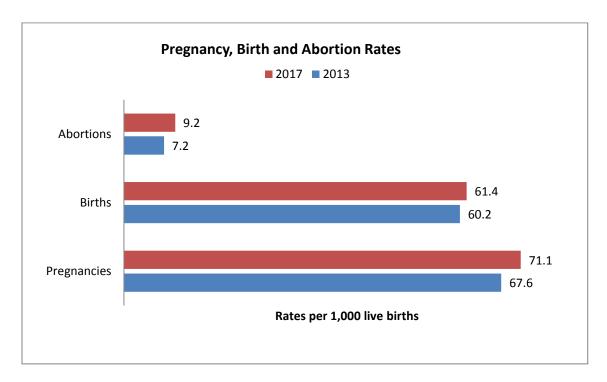
	2013 - Gaston	2017 – Region 4			
Indicators					
Substance Use					
Consume Alcohol 8-29 days per month	14.1%	14.4%			
Weight Status					
Overweight	32.7%	35.5%			
Obese	23.0%	33.1%			
Health Screening					
Diabetes	66.8%	64.7%			
Cholesterol	81.5%	87.7%			
HIV	46.2%	44.6%			
Motor Vehicle Injuries					
Consistent Seatbelt Use	No Data	91.0%			
Data Source: 2011,2013 and 2017 BRFSS *** 2017 BRFSS data is based on regional d	ata				



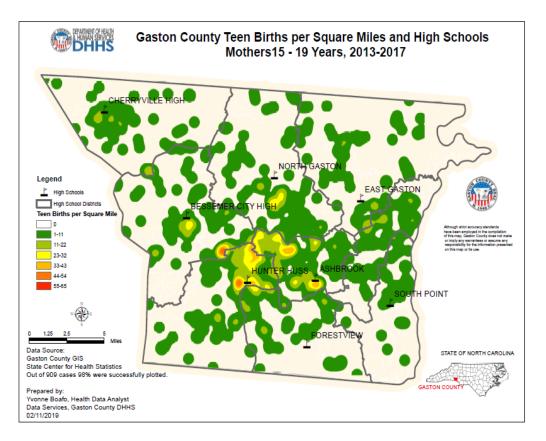
Data Source: North Carolina Injury and Violence Prevention – Injury and Epidemiology Unit

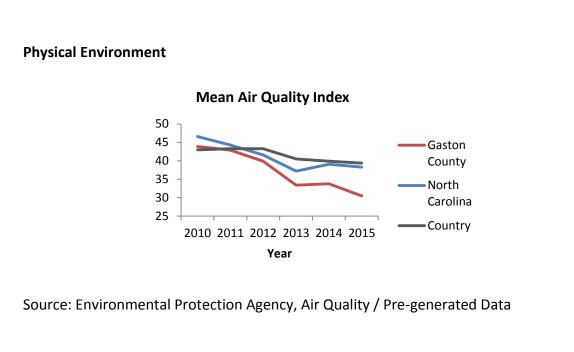


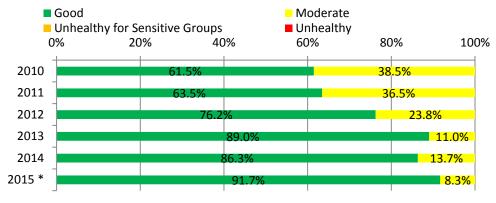
Data Source: North Carolina Injury and Violence Prevention – Injury and Epidemiology Unit



Source: NC SCHS

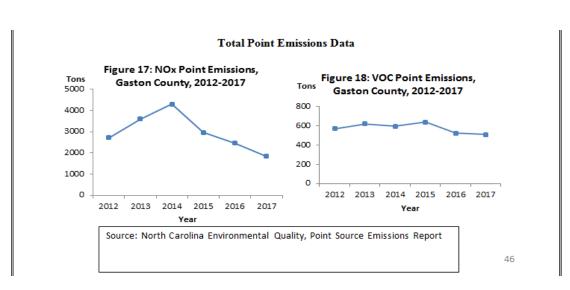






Percent Days by Measured AQI Level of Concern (2010-2015)

* Only 36 daily measurements reported for 2015 Source: Environmental Protection Agency, Air Quality Index Report https://www.epa.gov/outdoor-air-quality-data/air-quality-index-report

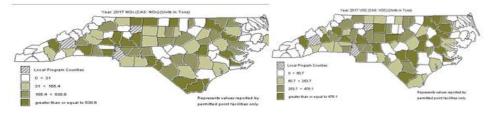


Note: Total emission data include both reported and assumed emissions.

47

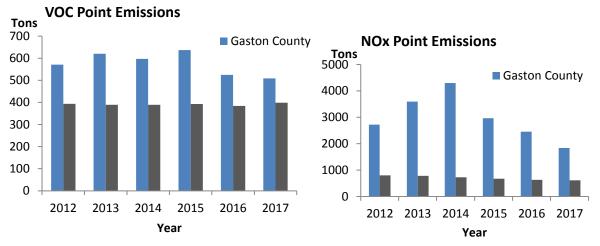
Reported Point Emissions by County

The maps below show both NOx and VOC emissions in Gaston County are relatively high compared to neighboring counties.



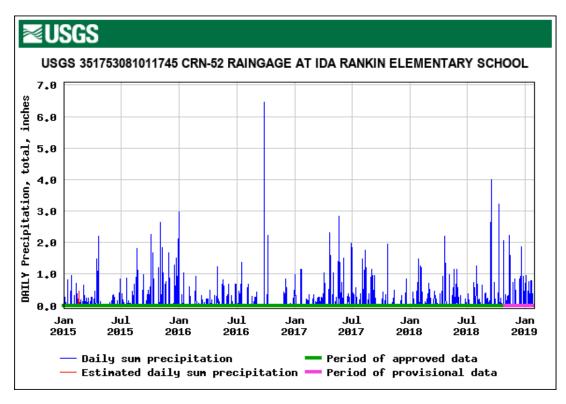
Source: North Carolina Department of Environment and Natural Resources (DENR), Division of Air Quality (DAQ), Point Source Emissions Report. State totals were divided by 100 to achieve a county average. https://xapps.ncdenr.org/aq/ToxicsReportServlet?ibeam=true&year

Total Emissions for Gaston County and North Carolina, 2012 to 2017

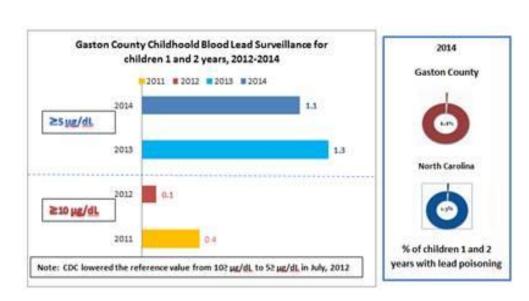


Source: NC Environmental Quality, Poing Source Emission Report

Note: Total emission data include both reported and assumed emissions.



Source: US Geological Survey Cumulative Rainfall Data



Data Source: Children's Environmental Health, NC Childhood Lead Poisoning Program (NCCLPP)

Gaston County Community Health Survey

2018-2019



Read the following section after personalizing to each potential participant:

Hello, I am ______ and this is ______ representing Gaston County Health Department. (Show badges or ID.) We are conducting a survey of our county to learn more about the health and quality of life in Gaston County. The Gaston County Health Department, CaroMont Regional Medical Center, Gaston County United Way and other stakeholders will use the results of this survey to help address the major health and community issues in our county.

Your address was one of many randomly selected from our county. The survey is completely voluntary, and it should take no longer than 20 minutes to complete. Your answers will be completely confidential. The information you give us will not be linked to you in any way.

Would you like to participate? ____Yes ____No

(If no, stop the survey here and thank the person for his or her time.)

Eligibility

Do you live in Gaston County? ____Yes ____ No

(If no, stop the survey here and thank the person for his or her time.)

Have you participated in this year's survey already?

____Yes ____ No ____Not sure

(If yes or not sure, stop the survey here and thank the person for his or her time.)

PART 1: Quality of Life Statements

READ: Please tell us in your opinion, whether you "strongly disagree", "disagree", "neutral", "agree" or "strongly agree" with each of the next 7 statements.

	Check the box that best represents the person's opinion							
Statements	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree	Refused		
1. "There is good healthcare in Gaston County"?								
Consider								
The cost and quality, number of options and availability of healthcare in the county.								
2. "Gaston County is a good place to raise								
children"?								
Consider the quality and safety of schools, child care programs, after school programs and places to play in this county.								
3. "Gaston County is a good place to grow old"?								
Consider the county's elder-friendly housing, transportation to medical services, recreation and services for the elderly.								
 4. "There is plenty of economic opportunity in Gaston County"? Consider the number and quality of jobs, job training/higher education 								

opportunities, and availability of affordable				
housing in the county.				
5. "Gaston County is a safe place to live"?				
Consider how safe you feel at home, in the				
workplace, in schools, at playgrounds, parks, and				
shopping centers in the county.				
6. "There is plenty of help for people during				
times of need in Gaston County"?				
Consider social support in this county: neighbors,				
support groups, faith community outreach,				
community organizations, and emergency				
monetary assistance.				
7. "In general, my health is good"				
	1			

PART 2: Community Improvement

Read: The next set of questions will ask about community problems, issues, and services that are important to you. Remember your choices will not be linked to you in any way.

- 8. Rank the following health issues from 1 6 with one being the most important issue that Gaston County needs to do more about?
 - Physical Activity and Good Nutrition: (Walking trails and bike paths, sidewalks, quality and availability of parks and recreation facilities, promoting sales of locally grown fruits and vegetables)
 - **Community Resources for the Elderly:** (Day care, long term care, hospice, senior living etc.)
 - _____Education: (High graduation rate, Sex education, Maternal and Infant Health)
 - **____Environmental Health**: (Water quality in our rivers and streams, air quality, promoting tourism)

_____Access to Healthcare: (Insurance, Clinic, Health Department, Hospital etc.)

____Public Transportation

□ *Refused to answer*

- 9. How do you prefer to get information about your community? Through... (*Read list, select all that apply*).
 - □ Printed materials, such as flyers
 - □ Seminars, workshops, and classes
 - □ Television
 - 🗆 Radio
 - □ Newspapers

- Email and website
- □ Your house of worship
- □ Social media (Facebook and Twitter)
- □ *Refused to answer*
- 10. Using the list below, please put a check mark next to the five (5) most important YOUTH issues Gaston County needs to do more about? Please consider anyone under 24 years. (*hand participant copy of survey to follow-along*)
 - □ **Parental Involvement**: (Parental communication, appropriate discipline method and supervision)
 - □ **Quality of Education**: (Student-teacher relationships, mentors for students, high school graduation rate, career planning for high school students, teen enrollment in colleges and vocational schools and engagement of youth in solving community issues)

- □ **Physical Activity and Nutrition:** (Healthy food choices for youth, among youth, obesity among youth, physical activity programs for youth)
- □ **Social Skills :** (Money management skills to youth such as budgeting and saving, Job training for youth, job opportunities for teens, youth self-image)
- Drug Use: (Use of drugs, alcohol and tobacco products by youth)
- Sex Education: (Teenage pregnancy, sexual activity among youth, risk of HIV) AIDS and sexually transmitted diseases among youth)
- □ Lack of Social Activities
- Mental Health: (Self harm, depression and eating disorder, such as anorexia and bulimia)

PART 3: Health Issues

- 11. In your opinion, what are the five (5) most important health issues you want the community to do more about? (*Choose 5*)
 - □ Alcohol abuse
 - □ Prescription drug abuse
 - □ Illegal drug abuse
 - □ Dental problems
 - □ Reduce infant deaths
 - □ Learning and developmental problems (autism, ADD, and ADHD)
 - Mental health, such as depression and suicidal thoughts

- □ Teen pregnancy
- □ Lack of healthcare for uninsured persons
- □ Hunger
- □ Access to nutritious food options
- □ Affordable nutritious food options
- □ Tobacco products
- Homelessness and Safe Housing
- □ Other: ___
- □ *Refused to answer*
- **12.** Have you ever been told by a doctor, nurse, or health professional that you have any of the following health conditions? (direct participant to handout, select all that apply)
 - □ Asthma
 - Depression or anxiety
 - □ High blood pressure
 - □ *High cholesterol*
 - □ Diabetes (not during pregnancy)
 - □ Osteoporosis
 - □ Overweight / obesity
 - □ Angina/heart disease
 - □ Cancer
 - □ Lung disease

- Kidney disease
- Physical disabilities
- Sexually Transmitted Diseases (Chlamydia, Syphilis, Gonorrhea and HIV/AIDS)
- □ Stroke
- □ Vision and sight problems
- □ None of the above
- Other_____
- □ *Refused to answer*

13. Are you ready to change your lifestyle to improve your health? I will read a 5 statements, please choose one. (Read first 5 statements, Choose one)

- O I have unhealthy habits and I am not planning to change them in the next six months
- O I have unhealthy habits and I am planning to make a change in the next six months
- O I have unhealthy habits and I am planning to make a change in the next month
- O I have changed an unhealthy habit in the past six months
- O I am living a healthy lifestyle and do not need to make any changes
- O N/A= Not applicable or "I don't know"
- O Refused to answer

		.1								
PART 4: A	ccess to Heal	thcar	2							
	I don't have l Private insur Affordable Co	health ance are A	e(s) of health ir n insurance purchased throu ct or Obamacard from an employ	ıgh e		I'm on I don'i	my pa	rent's i nealth i	ins	all that apply) surance surance Other
	w well does y tions)?	our ir	nsurance covera	ıge m	eet your	needsi	P Would	d you s	ay	(read
0	Excellent	0	Very good	0	Good	0	Fair			Poor Refused to answer
	le to get in Ga Doctor Medical spec Healthcare fo Healthcare fo Cancer scree Dental care Mental healt Learning and Care for alco Services for p Hospital serv	ialist cialist or info or pre or the ning s h suc l deve hol au ohysic ices epart	services h as depression lopmental prob nd drug abuse al disabilities ment services	n parti	icipant to	hando Hospie Vision Long-t adult Spiritu Health diabet Senion health Assist benefi Behav same Not A	ut. Sele ce care or eye term ca care fac al care fa educa tes educ service ncare) ance in its and p ior hea	ect all the care (nur cilities) for hea tion pr cation es (day enrollin prescrip Ith and le	rsii rsii rog rog ing	

17. *If you and/or your family are NOT able to get health and medical services in Gaston County, WHY. (Select all that apply)*

- □ Lack of health insurance
- □ Not able to pay for care
- □ No one to watch my children
- Services are not available
- □ The distance from my home to these services is too far
- Difficulty finding these services
- Difficulty making appointments

- □ Too sick to leave the house / homebound
- Do not have transportation
- Do not understand insurance benefits
- □ Not able to take time off from work
- □ Lack of interpreters
- □ Fear of discrimination
- □ Not Applicable
- □ *Refused to answer*

- 18. In the past year, where have you gone when you were sick or needed healthcare? (Select all that apply)
 - □ My doctor / medical provider
 - □ A hospital emergency department room
 - □ An urgent care center
 - The Gaston County Department of Health and Human Services (Health Department)
- An Alternative medicine provider like a chiropractor or homeopathic physician
- Gaston Family Health Services
- □ I don't seek care when I am sick
- □ Other
- □ Not Applicable
- □ *Refused to answer*

Read: The next two questions ask about services offered at the Gaston County Department of Health & Human Services – Public Health Division which includes immunization, teen wellness, family planning, maternal health, communicable diseases, sexually transmitted disease - STD and WIC clinics.

- **19.** Have you received services in the Public Health Division of Gaston County Department of Health and Human Services in the past four years?
 - O Yes O *Refused to answer*
 - O No
- 20. The Public Health Division is open Monday to Friday from 8am 5pm. Several services are open until 6pm on Monday and Thursday. Are these hours convenient for you?
 O Yes
 O Refused to answer
 - O No
- 21. What could the Public Health Division do to make you more likely to use their services? Please select all that apply.
 - □ I don't usually need DHHS Public Health Division services
 - □ Offer more evening hours
 - □ Offer Saturday hours

- □ Open a branch closer to my home
- □ *Reduce wait times*
- □ Other (Please specify)_
- □ *Refused to answer*

PART 5: Demographics

The following questions ask about you, your family and your community.

22. How many years have your lived in Gaston County?

- O 5 years or less
- O 6-10 years
- O 11-15 years

- O 16-19 years
- O 20 or more years
- O Refused to answer

23. Are you in a leadership role in Gaston County? (Elected official, department or organization leader, pastor, member of board of directors for any agency, etc.) O Yes O Refused to answer (Skip to 25)

O No (*Skip to 25*)

24. If so, in what capacity? (select all that apply).

- Business or organization leader
- Department head
- Elected official

- □ Faith Community Leader
- Member of Board of directors for an agency or an organization
- □ Refused to answer

25. In which community do you live?

- O Belmont
- O Bessemer City
- O Cherryville
- O Cramerton
- O Dallas
- O Dellview
- O Gastonia
- O High Shoals
- O Kings Mountain

- O Lowell
- O McAdenville
- O Mount Holly
- O Ranlo
- O Spencer Mountain
- O Stanley
- O I don't live inside any city or town limits
- O *Refused to answer*

26. *In which high school district do you live?*

- O Ashbrook High School
- O Bessemer City High School
- O Cherryville High School
- O East Gaston High School
- O Forestview High School
- **27.** What is your zip code?
 - O28006O28034O28012O28052O28016O28054O28021O28056O28032O28080O28033O28086

- O Hunter Huss High School
- O North Gaston High School
- O South point High School
- O Stuart Cramer High School
- O Do not know
- O *Refused to answer*
 - O 28092
 - O 28098
 - O 28101
 - O 28120
 - O 28164
 - O Do not know
 - O Refused to answer

28. What is your gender?

O Male O Female

O Other (Please specify)

O Refu	used to answer
 30. What is the total income of the peop O Less than \$19,999 O \$20,000 to \$29,999 O \$30,000 to \$39,999 O \$40,000 to \$49,999 	ble living in your household, before taxes 0 \$50,000 to \$74,999 0 \$75,000 to \$124,999 0 \$125,000 to \$199,999 0 Over \$200,000 0 Refused to answer
 31. What is your ethnic origin? White / Not Hispanic Black / African American / Not Hispanic Hispanic/Latino American Indian / Native American 	 Asian /Pacific Islander Multiracial Other (Please specify) Refused to answer
 32. What is your current marital status? O Never married O Married O Separated 	 O Divorced O Widowed O Cohabitants O <i>Refused to answer</i>
 33. How many children 17 and under live O None O One O Two O Three 	e in your household? O Four O More than four O Refused to answer

O One

O Four

- O Two
- O Three

- O More than four
- O Refused to answer

Thank You for Completing this Survey!!

Gaston County Community Health Survey 2018-2019



Moderator Introduction welcomes Participants

"Good evening, and welcome to our discussion. We appreciate your willingness to take the time to join this discussion. I'm ______ and I will be your moderator. Assisting me is ______ who will take notes during the session. We are health educators representing the Gaston County DHHS – Public Health Division. We thank the administrators of this agency for allowing us to hold this discussion here today."

(Also provide any needed information; i.e., where bathrooms are located, participants can get up and move about when necessary, food available.)

Provide Overview.

"Every three years, Gaston County conducts a Community Health Assessment (CHA) for residents to identify the issues that they feel the community should do more about. Gaston DHHS and other 18 community organizations has come together to see what might be done locally to improve health and healthcare access in Gaston County. "

"In order to do this, we need to better understand community members' views about health and healthcare. We are interested in your views of all aspects of health including physical health, mental health, and other aspects you feel are important. Our purpose is to gain information from community members throughout (your) County, and to use that information to address the most important concerns."

"You have been asked to participate because we think you can tell us what you and others residents in Gaston County are experiencing related to health and healthcare. This will be the focus of our discussion today."

Review Ground Rules

"We will meet for about 1hours during which time we will ask you several questions. "Everything that is said here is confidential and neither you nor we should repeat any personal information when outside of this room. We would like to, with your permission, record the session so when summarizing the interview we can be sure we have your statements recorded as accurately as possible. We will erase the information as soon as we've completed a written summary of the interview. If everyone is comfortable with our using a recorder, we'll turn it on when we start asking questions." (Watch for group agreement)

"There are no right or wrong answers to the questions, only opinions. We encourage you to offer those opinions even if they differ from what someone else has said.

"As moderator and assistant moderator, our role is to listen to your views and ideas and record them as accurately as possible. Sometimes we will ask you follow-up questions so we can make sure that we understand what you have said, or we may ask that you give us a specific example.

"We encourage *everyone* to participate. We realize that some people like to talk in groups and some people are less comfortable. We want you all to feel comfortable sharing your views.

"We ask that you speak one at a time, again so that we can be sure that your views are heard."

Confidentiality

"As I said, you may be assured of complete confidentiality. Everything that we say is confidential and no one's name will be listed with any written summaries of the discussion. We will only report on the issues cited for this group as a whole. We also need your agreement not to discuss any information shared by individuals in the group with anyone outside of the group. Will everyone indicate their agreement by nodding their head?

"We've also given you a copy of the questions that we will be asking so that you can follow along during the session and for keeping your own notes, if you like. If you have any responses that you do not feel comfortable sharing in the group, write them on this questionnaire and place it in this manila envelope at the end of the interview. The questionnaire is anonymous. You do not need to write your name on it.

"Does anyone have any questions? The final report of the Community Health Assessment will be available to the community in March of 2019.

Some more specifics about our discussion, to help in answering questions.

"Information gathered will help Gaston County determine:

- Current community practices for maintaining health,
- Kinds of health problems that you think occur most often in your community,
- Barriers people have to good health,
- Community ideas for solutions to health problems,
- Identification of groups of people underserved for health needs."

Moderator Guide to the Questions

The following section lists the questions, some possible prompts to use with them and the rationale behind each question. First, a word about probes and prompts.

Probes and prompts are questions you may want to use to elicit additional information beyond that given in response to the initial question. They do not have to be used if participants are openly and completely answering the major questions. It is important that probes and prompts be worded in such a way that is not leading the respondent. It helps to stick to open-ended prompts, like "What about transportation," "What about costs of medicines?"

Some possible prompts are included in this *Moderator Guide to the Questions*. Only use them if participants seem stuck or do not address these issues themselves. You may want to use other prompts based on issues raised in previous questions. You can also use prompts to elicit more specific information, for example, "Why do you think that happened?" or "Tell me more about that," or "Can you give me an example?" Prompts help you explore consensus as well: After one participant offers a response, you can say, "How do the rest of you feel?"

Opening Question – Quality of Life Questions

1. "Let's go around the room and have each one of you introduce yourself and tell us what you think is the best thing about living in this community."

Possible Prompts: Consider,

"The cost and quality, number of options and availability of healthcare in the county."

"The quality and safety of schools, child care programs, after school programs and places to play in this county."

"The county's elder-friendly housing, transportation to medical services, recreation and services for the elderly"

"The number and quality of jobs, job training/higher education opportunities, and availability of affordable housing in the county."

"How safe you feel at home, in the workplace, in schools, at playgrounds, parks, and shopping centers in the county."

"Social support in this county: neighbors, support groups, faith community outreach, community organizations, and emergency monetary assistance. Your health"

(The opening question is designed more to establish the participation of everyone rather than to get "hard" information. It is designed to involve each participant one at a time in the group discussion. It breaks the ice and gets each participant talking. Once a participant has said something, it becomes easier to speak again. This question will also help identify perceived assets in the various communities)

Key Questions

These are the questions that drive the study. The report on the listening sessions will focus primarily on the responses to these questions. The moderator will need to spend the most time on these questions and probe for specificity in participants' responses.

Community Health Issues:

2. "In this group's opinion, what are the serious community health concerns in your community?" and Why?

Possible Prompts: "What about physical activity and good Nutrition (Walking trails and bike paths, sidewalks, quality and availability of parks and recreation facilities, promoting sales of locally grown fruits and vegetables)?"

"What about Community Resources for the Elderly (Day care, long term care, hospice, senior living etc.)?

"What about Education (High graduation rate, Sex education, Maternal and Infant Health)? "What about Environmental Health (Water quality in our rivers and streams, air quality, promoting tourism)?

"What about Access to Healthcare (Insurance, Clinic, Health Department, Hospital etc.)? "What about Public Transportation?

3. How do you prefer to get information about your community?

Think about printed materials, such as flyers, Seminars, workshops and classes, Television, Radio, Newspapers, Email and website, your house of worship and Social media (Facebook and Twitter)

Youth Issues:

4. "In this group's opinion, what are the serious health problems among youth under 24 years in your community?" "What are some causes of these problems?"

Possible Prompts:

"What about physical health problems (Healthy food choices for youth, among youth, obesity among youth, physical activity programs for youth)?"

"What about social problems that affect health (e.g., violence, substance abuse, parental involvement, education, jobs, money management)?"

"What about mental health problem (Self harm, depression and eating disorder, such as anorexia and bulimia)?"

Health Issues:

5. *"What do people in your community do to stay healthy?" Give specific examples* Possible Prompts:

"How do people get information about health?" Possible Prompts: "What about personal healthy behaviors?" "What about getting check-ups or health screenings?" "What about physicians?" "What about other providers?" "What about other providers?" "What about pharmacists?" "What about neighbors?" "What about family?"

(The open-ended introductory question begins to focus on the topic. It can also give the moderator clues about where the participants are coming from and may be useful for suggesting future prompts. Occasionally, the participants will offer answers to introductory questions that are completely unanticipated and may lead to additional probes or follow-up questions. The probe allows the Moderator to explore how people get information that helps them stay healthy.)

6. In this group's opinion, what are the serious health issues you want your community to do more about?" "What are some causes of these problems?" Please give examples (Most of these are specific social concerns that affect health)

Possible Prompts: "Think about the following:"

"Alcohol abuse" "Prescription drug abuse" "Illegal drug abuse" "Dental problems" "Reduce infant deaths" "Learning and developmental problems (autism, ADD, and ADHD)" "Mental health, such as depression and suicidal thoughts" "Teen pregnancy" "Lack of healthcare for uninsured persons" "Hunger"

"Access to nutritious food options" "Affordable nutritious food options"

'Tobacco products"

"Homelessness and Safe Housing"

"Other:"

7. In this group's opinion, what specific diseases would you want the community leaders to do more to prevent and why? "What about Asthma"

"What about Depression or anxiety"

"What about High blood pressure"

"What about High cholesterol"

"What about Diabetes (not during pregnancy)"

"What about Osteoporosis"

"What about Overweight / obesity"

"What about Angina/heart disease"

"What about Cancer"

"What about Lung disease"

"What about Kidney disease"

"What about Physical disabilities"

"What about Sexually Transmitted Diseases (Chlamydia, Syphilis, Gonorrhea and HIV/AIDS)"

"What about Stroke"

"What about Vision and sight problems"

Access to Healthcare

8. "What keeps people in your community from being healthy?" Possible Prompts: "What about costs of medical office visits?"

"What about costs of medicines?"

"What about health insurance?"

"What about costs of other types of health services?"

"What about services availability Gaston County?

"What about availability of information on health and health services?"

"What about challenges of having healthy habits?"

(The open-ended questions help to elicit participants' views of barriers and challenges that prevent people in their community from maintaining good health and accessing healthcare services. Summarize: Before question 5, the moderator should succinctly summarize the health problems, barriers and challenges heard in questions 3 and 4, to help the group focus their discussion of solutions in the next question.)

9. "What could be done to solve these problems?" "What do you think the DHHS (health department) can do to help?"

(The open-ended question allows participants to share their views of possible solutions to the health problems, their causes and barriers that they have discussed in the previous questions.)

10. In this group's opinion, what would you say about the services provided by Gaston County Department of Health and Human Services?

Possible Prompts: *"What about the hours of operation?"*

11. "Is there any group not receiving enough healthcare? If so, why?" Which group? And why?

This question helps the participants to consider and identify specific groups in their community or the county that are particularly underutilizing, or underserved by, local healthcare resources.

(The open-ended question helps to focus discussion on what problems are of most concern in this community. The follow up question probes for participants' perceptions and insights about what might be causes for the problems that they have identified in the first question. It will help to probe for causes for each health problem identified right after it is mentioned.)

Ending Question

This final question allows participants to bring up any issues missed in prior questions and wraps up the interview.

12. "Is there anything else you would like to add, or you think would be helpful for us to know?"

Note: Get an idea about the demographic to describe this group

Men, Age group, Ethnicity and race by observing and or obtaining from other documents from GHOP

Health Services Directory of Gaston County

In collaboration with the Unity Way of Gaston County and CaroMont Regional Medical Center, DHHS has two sets of health directories for all residents.

- NC 2-1-1: In collaboration with The United Way of Gaston County, DHHS utilizes the NC 2-1-1 call center and website to connect residents with local resources for emergencies and community health and human resources. The staff at United Way updates the community resource listings annually. The website information is listed on the DHHS website. Website: NC211.org Contact: 1-888-892-1162
- CaroMont Health Comprehensive Health Resource Guide Website: <u>www.caromonthealth.org</u>
 <u>https://www.caromonthealth.org/documents/Volunteer-accessible-Community-Resource-</u>

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